**4.** Select **Clean air tubes** from the Ink Delivery System Test menu.

**5.** The front panel asks for confirmation.

**6.** The front panel asks you to confirm that the dummy Ink Cartridges are installed.

**7.** The printer pumps air through the air tubes, pushing any ink into the dummy Ink Cartridge with the two holes at the top.

**8.** The front panel asks whether you want to repeat the process with a different cartridge. If you choose to do so, move the dummy Ink Cartridge with the two holes to a different slot. If not, the printer will shut down.

## Recover broken bag

The purpose of this procedure is to return the printer to normal ready status after a broken bag has been detected in one of the Ink Cartridges.

A badly broken bag will stop the printer from functioning and will need to be fixed and cleared of the error before the printer can continue printing normally. If ink leaks from the broken bag and leaves the confines of the ink cartridge, it could damage various parts of the printer.

**1.** Clean any ink out of the air tubes: see Clean air tubes on page 91.

**2.** Replace the Ink Cartridge that has the broken bag with a new Ink Cartridge.

**3.** Select **Recover broken bag** from the Ink Delivery System Test menu.

**4.** The front panel asks you to confirm that the air tubes are clean (contain no ink).

**5.** The front panel asks whether you want to remove the broken bag condition.

**6.** If you confirm, the printer checks all the Ink Cartridges for a broken bag and displays a message if any are found.

**7.** When the procedure is complete, the printer shuts down.

**8.** Refill the ink tubes: see Refill ink tubes on page 92.

## Refill ink tubes

A broken bag in an Ink Cartridge is likely to cause air bubbles in the ink tubes. It is important to remove the air bubbles because they can damage the Printheads.

The purpose of this procedure is to refill the ink tubes, removing any air bubbles, after an Ink Cartridge with a broken bag has been replaced. This is this third and final stage in recovering from a broken bag, and it should be performed only in that context. See Recover broken bag on page 92.

**1.** Remove all the dummy Ink Cartridges and replace them with normal Ink Cartridges.

> **NOTE:** Be careful not to reinstall the Ink Cartridge with the broken bag; it should be replaced with a new Ink Cartridge.

**2.** Select **Refill ink tubes** from the Ink Delivery System Test menu.

**3.** The printer initializes various electrical subsystems.