






Hard disk initialization (optional)

A hard disk initialization will erase and reformat the product's hard disk. Perform hard disk initialization only if an error code displays on the control panel indicating a disk error. Always try initializing the hard disk before replacing it.






1. Turn the product on.
2. As the product performs its power-on sequence, press and hold the **Menu**  button until all three lights on the control panel are lit.
3. Press the back arrow . The message **INITIALIZE DISC** displays on the control panel.
4. Press the down arrow . The product initializes the hard disk and continues its power-on sequence.

NVRAM initialization

 **CAUTION:** Initializing NVRAM resets the serial number, the event log, the page counts, the calibration settings, and the EIO card. Use the **SERVICE** menu to restore the serial number and page counts. You also need to reconfigure any computers that print to this product to recognize the product. Initialize NVRAM only when absolutely necessary. In most situations, use a cold reset to reset product variables but still retain the needed values in the **SERVICE** menu.








 **NOTE:** Print a configuration page before initializing NVRAM.

From the configuration page and supplies status page, gather the following information:

- Total page count and color page count
 - Serial number
1. Turn the product on and watch the control panel display.
 2. When the display shows the memory count, press and hold the down arrow  until all three lights on the control panel are lit.
 3. Press the up arrow .
 4. Press the **Menu**  button. The message **SKIP DISK LOAD** displays on the control panel.
 5. Press the up arrow  until **NVRAM INIT** is highlighted, and then press the **OK** button . The product initializes NVRAM and then continues its power-on sequence.

Product cold reset

Before beginning, print a configuration page and supplies status page. Use these pages to verify resets have occurred.

1. Press the  button.
2. Press the down arrow  to highlight the **CONFIGURE DEVICE** menu, and then press the **OK** button .
3. Press the down arrow  to highlight the **RESET** menu, and then press the **OK** button .
4. Press the down arrow  to highlight the **RESTORE FACTORY SETTINGS** menu, and then press the **OK** button .