

Poly Documentation

Copyright © 2024, Plantronics, Inc. All rights reserved. No part of this document may be reproduced, translated into another language or format, or transmitted in any form or by any means, electronic or mechanical, for any purpose, without the express written permission of Polycom, Inc
6001 America Center Drive

San Jose, CA 95002

USA

Contents

1. Poly Clariti Manager 10.12.0.1 Release Notes.	3
What's new.	3
Installation and Upgrades.	4
Resolved issues.	4
Known issues.	5

Poly Clariti Manager 10.12.0.1 Release Notes

Poly announces a new release of Poly Clariti Manager software.

Software version: 10.12.0.1

Release date: March 2024

- [What's new](#)
This release is a maintenance release that includes important field fixes.
- [Installation and Upgrades](#)
Review the following upgrade information.
- [Resolved issues](#)
Review the resolved issues in this release.
- [Known issues](#)
Review the known issues in this release.

Related Topics

[Poly Clariti Manager Release Notes](#)

What's new

This release is a maintenance release that includes important field fixes.

This release includes the following system updates.

Table 1. System updates

Software	Version
Oracle Linux	8.9
OpenJDK	11.0.21 2023-10-17
Postgress	PostgreSQL 12.17

Related Topics

[Poly Clariti Manager 10.12.0.1 Release Notes](#)

Installation and Upgrades

Review the following upgrade information.

The following upgrade information applies to Poly Clariti Manager 10.12.0.1.

- Upgrade the system from 10.11 to 10.12 before upgrading to 10.12.0.1.
- If high availability is enabled, disable high availability before upgrading each system. After upgrading each system, enable high availability.

Related Topics

[Poly Clariti Manager 10.12.0.1 Release Notes](#)

Resolved issues

Review the resolved issues in this release.

Note These release notes don't provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Table 1. Resolved issues

Category	Issue ID	Found in Release	Description
CSV files	EN-249985	10.11.1	Poly Clariti Manager CSV export files didn't show the correct number of endpoints.
High availability	EN-250370	10.12	Poly Clariti Manager in a high availability configuration randomly failed over.
Poly Trio	EN-250184	10.11.1	Poly Trio didn't receive configuration information from Poly Clariti Manager.
Resource files	EN-249358	10.10.2	Resource files that contained a comma in the XML file name couldn't be downloaded from Poly Clariti Manager.
System web interface	EN-249467	10.11.2	The Poly Clariti Manager system web interface wasn't accessible.
Upgrades	EN-248953	10.12	The operating system wasn't upgraded after upgrading Poly Clariti Manager to 10.12.
Upgrades	EN-248831	10.12	Poly Clariti Manager performance was slow after upgrading to 10.12.

Related Topics

[Poly Clariti Manager 10.12.0.1 Release Notes](#)

Known issues

Review the known issues in this release.

Note These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

This known issues table only includes issues discovered during this release. For known issues in the previous release, see Known Issues in the [Poly Clariti Manager 10.12 release notes](#).

Table 1. Known issues

Category	Issue ID	Product	Description
DHCP	EN-253070	10.12.0.1	When deploying an ISO build on a Dell R640 in a DHCP-enabled network, a static boot protocol and random IP address are assigned instead of a DHCP boot protocol and the specified VLAN IP address.
High availability	EN-253099	10.12.0.1	After upgrading Poly Clariti Manager, the switch server role functionality of high availability doesn't work correctly.
Hyper-V	EN-252918	10.12.0.1	On a freshly deployed Poly Clariti Manager on Hyper-V, the management IP address displays as the redundant interface instead of the service interface.
Secure shell	EN-252921	10.12.0.1	After a fresh deployment of Poly Clariti Manager, SSH should be disabled on all platforms but is disabled only on an ISO build.

Related Topics

[Poly Clariti Manager 10.12.0.1 Release Notes](#)