1/24/2015 Polycom Support

Service Request Detail, Notes And Attachments:

0004F264B667





Service Request Detail: 1-718409941

Status : Cancelled

SR Number: 1-718409941

Problem Type: Interoperability w/3rd party

Problem Description:

unable to provision to new courier,

VoipStudio.com.

Product: VVX 600,PSU,NA (P/N: 2200-

44600-001)

Resolution Type:

VVX 600

Resolution Description:

Software Release: 4.1.2.0

Created Date: 2015-01-24

Software Version:

Serial Number:

Product Line:

Created By: erik@crisiskidsproject.com

Severity: S3

Notes / Activities : 1-718409941

Date Activity Type Status Activity Description Activity Comments

2015-01-24 To Customer Not Started 1-718409941

2015-01-24 Web Update Pending unable to provision to new courier, VoipStudio.com.

No attachments found for 1-718409941