



Configuring Flexible Line Key Assignments on Poly Edge E Series Phones Feature Profile

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Configuring Flexible Line Key Assignments on Poly Edge E Series Phones

Poly Edge E Series phones include several Home screen features that administrators can configure to suit their specific needs. This feature profile highlights flexible line key assignment.

The flexible line key assignment feature applies to expansion modules (EM) and the following Poly Edge E Series phones:

- Poly Edge E100 and E220
- Poly Edge E300 Series, including E300, E320, and E350
- Poly Edge E400 Series, including E400 and E450
- Poly Edge E500 Series, including E500 and E550

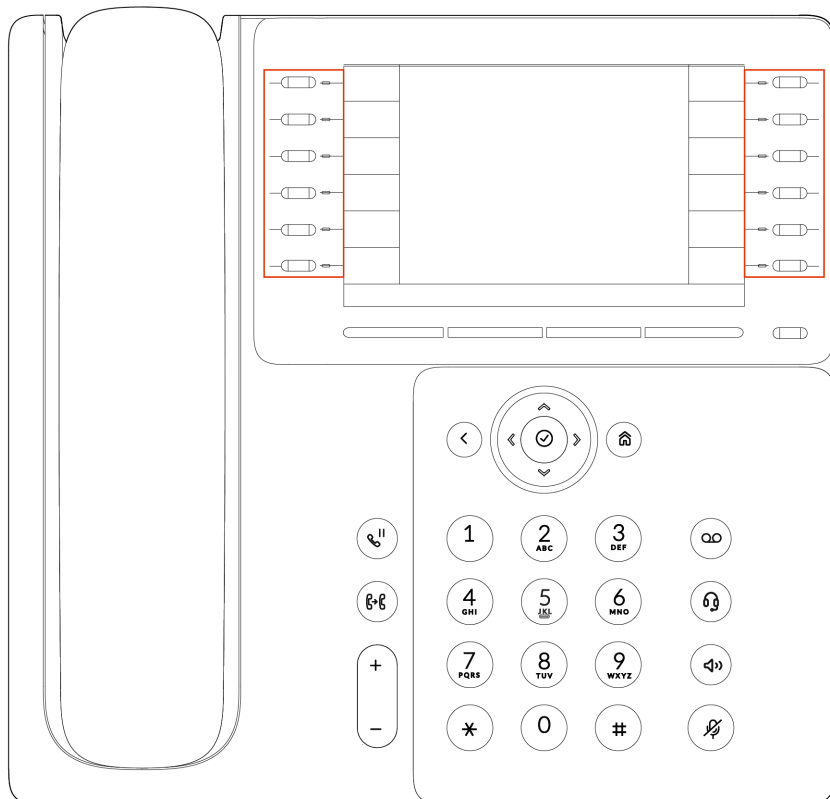
Overview of Flexible Line Key Assignment

The order in which a line key displays on a Poly Edge E Series phone determines its default line key assignment. The Flexible Line Keys (FLK) feature enables you to override default line key order (registrations, Busy Lamp Field (BLF), enhanced feature keys (EFK), presence, and speed dial) and set custom line key assignments.

You can specify a function for each line key or use the **Any** category. Using the **Any** category lets you focus on the functions that are most important to your users. For example, if you assign functions to line keys 3 and 4 and set line key 5 to **Unassigned**, your phone creates the two assignments, displays an empty space for line key 5, and automatically assigns the remaining line keys according to the default order.

Note: Line key reassignment is disabled by default, which enables users to make line key assignments to their phone.

The following illustration shows the location of line keys on a Poly Edge E500 Series phone. The location of line keys on other models may vary.



The following image is an example Poly Edge E500 Series Home screen with various line keys assignments. The white circle in the bottom center of the screen indicates the current page in view (page 1 in the example).

Note: The following image is an example. Depending on how you configure your phone, the Home screen may look different.



The following sections give more information about line keys and how to configure line key assignments.

Line Key Registration Assignments

The number of line key assignments that a phone has depends on the number of physical line keys and whether an EM is connected.

Poly Edge E Series Line Key Registration Assignments

Model	Physical Line Keys	Configurable Line Keys Without EM (primary screen)	Configurable Line Keys (secondary screen)
Edge E100	2	8	–
Edge E220	4	16	–
Edge E300 Series	8	32	–
Edge E400 Series	8 (primary) + 6 (secondary)	32	12
Edge E500 Series	12	48	–

Line Key Numbering

Line keys on Poly phones and expansion modules (EM) are numbered sequentially, and the line key numbering on expansion modules depend on how many lines the phone supports.

For example, an Edge E500 phone supports 12 lines, numbered 1 to 12. Therefore, the first line on an expansion module connected to an Edge E500 phone is line 13.

Line Key Numbering on Poly Edge E Series Phones

Phone Model or Series	Supported Line Keys	Page Number
E100	1 to 2	1
	3 to 4	2
	5 to 6	3
	7 to 8	4
E220	1 to 4	1
	5 to 8	2
	9 to 12	3
	13 to 16	4
E300 Series	1 to 8	1
	9 to 16	2
	17 to 24	3
	25 to 32	4
E400 Series (without EM)	1 to 8	Primary screen, page 1
	9 to 14	Secondary screen, page 1
	15 to 20	Secondary screen, page 2
	21 to 28	Primary screen, page 2
	29 to 36	Primary screen, page 3
	37 to 44	Primary screen, page 4
E400 Series (with EM)	1 to 8	Primary screen, page 1
	9 to 14	Secondary screen, page 1
	15 to 20	Secondary screen, page 2
	21 to 86	EM, pages 1 to 3
E500 Series (without EM)	1 to 12	1
	13 to 24	2
	25 to 36	3
	37 to 48	4
E500 Series (with EMs)	1 to 12	Primary screen, page 1
	13 to 78	EM 1, pages 1 to 3
	79 to 144	EM 2, pages 1 to 3

Configure Flexible Line Keys

Configure flexible line key assignments and enable users to assign a line key function to any line key on their phone.

Line keys that you configure using this feature override the default line key assignments and any custom line key configurations you may have made.

Important: Dependencies and overrides may affect other parameters. For more information, see the parameter reference topic(s) in the *Poly Voice Software Parameter Reference Guide*.

Task

- 1 Open the configuration file.

- 2 Enable flexible line key reassignment.

```
lineKey.reassignment.enabled="1"
```

- 3 Assign a category to each line key.

```
lineKey.x.category="<value>"
```

Supported categories include:

- Any (default)
- Unassigned
- Line
- BLF
- EFK
- SpeedDial
- Presence

- 4 Specify an index number that corresponds with the category set for the key. For more information, see [Flexible Line Key Assignment Categories and Index](#) on page 6.

```
lineKey.x.index="<value>"
```

Note: When you set `lineKey.x.category="Any"`, the phone ignores the value set for `lineKey.x.index`.

- 5 Save the configuration file.

Using the Any Category

Any keys configured with the "Any" category are assigned the remaining functions that weren't assigned to any other keys.

When the parameter `lineKey.x.category` is set to "Any", the phone assigns the functions in the following order:

- 1 Registrations
- 2 EFK
- 3 BLF
- 4 Presence
- 5 SpeedDial

Flexible Line Key Assignment Categories and Index

The FLK category specifies the function of the line key. The index specifies the order in which the line keys display on the phone screen.

Use the following table to assign a category and an index to the line keys on your phone.

Flexible Line Key Assignment Categories and Index

Category	Index
Unassigned	Null
Line	The Line index number.
BLF	Static BLF index number if <code>up.staticBLF.FLKIndexRequired="1"</code> ; otherwise, use 0 for automatic ordering.
Speed Dial	The favorite index from someone in your directory.

Category	Index
EFK	EFK index number if <code>up.EFK.FLKIndexRequired="1"</code> ; otherwise, use 0 for automatic ordering.
Presence	0
Any	Null.

Support

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