

Poly Documentation

Copyright © 2024, Plantronics, Inc. All rights reserved. No part of this document may be reproduced, translated into another language or format, or transmitted in any form or by any means, electronic or mechanical, for any purpose, without the express written permission of Polycom, Inc
6001 America Center Drive

San Jose, CA 95002

USA

Contents



















1. Icons and Status Indicators.....	3
-------------------------------------	---







Icons and Status Indicators

VVX business media phones have various icons and status indicators that display the status of the phone whether you are in a call or the phone is idle and not in use.

The following table displays the phone icons and status indicators that display on the VVX 101 and VVX 201 business media phones.

























Table 1. Icons and Status Indicators on VVX 101 and 201 Business Media Phones

Icon	Description	Icon	Description
	Registered line		Phone warning
	Unregistered line		Login credentials invalid
	Placing a call		Shared line
	Active call using Polycom HD Voice		Shared line with a held call
	Held call		Call forwarding enabled
	Incoming call		New message
	Active conference		Presence status (Available)
	Placed call		Presence status (Busy or In a Call)
	Received call		Presence status (Away)

Icon	Description	Icon	Description
	Missed call		Presence status (Do Not Disturb)
	Favorite		Presence status (Offline)
	Do Not Disturb enabled		Presence status (Unknown)

























Icons and Status Indicators on VVX 300 Series Business Media Phones

The following table displays the phone icons and status indicators that display on VVX 300 series business media phones.

Icon	Description	Icon	Description
	Registered line		Phone warning
	Unregistered line		Login credentials invalid
	Placing a call		Shared line
	Active call using Polycom HD Voice		Shared line with a held call
	Held Call		Call forwarding enabled
	Incoming call		New message
	Active conference		Presence status (Available)
	Placed call		Presence status (Busy or In a Call)
	Received call		Presence status (Away)
	Missed call		Presence status (Do Not Disturb)
	Favorite		Presence status (Offline)
	Do Not Disturb enabled		Presence status (Unknown)



























Icons and Status Indicators on VVX 400 Series Business Media Phones

The following table displays the phone icons and status indicators that display on VVX 400 series business media phones.

Icon	Description	Icon	Description
	Registered line		Phone warning
	Unregistered line		Login credentials invalid
	Placing a call		Shared line
	Active call using Polycom HD Voice		USB flash drive attached (VVX 401/411 only)
	Held Call		Call forwarding enabled
	Incoming call		New message
	Active conference		Presence status (Available)
	Placed call		Presence status (Busy or In a Call)
	Received call		Presence status (Away)
	Missed call		Presence status (Do Not Disturb)
	Favorite		Presence status (Offline)
	Do Not Disturb enabled		Presence status (Unknown)



























Icons and Status Indicators on VVX 500 Series and 600 Series Business Media Phones

The following table displays the phone icons and status indicators that display on VVX 500 series and VVX 600 series business media phones.

Icon	Description	Icon	Description
	Registered line		Status indicators in Lines screen. A flashing red bar indicates held calls. A green bar indicates an active call.
	Unregistered line		Do Not Disturb enabled
	Outgoing Call		Phone warning
	Active call using Polycom HD Voice		Login credentials invalid
	Held call		Shared line
	Incoming call		Call forwarding enabled
	Active conference		Recent calls
	USB flash drive attached		USB flash drive in use
	Recording paused		Recording in progress
	Placed call		Presence status (Available)
	Received call		Presence status (Busy)
	Missed call		Presence status (Away)
	Bluetooth available (VVX 600/601 only)		Presence status (Do Not Disturb)

Icons and Status Indicators on VVX 1500 Business Media Phones

The following table displays the phone icons and status indicators that display on the VVX 1500 business media phones.

Icon	Description	Icon	Description
	Line (registered, private)		Audio-only call
	Line (registered, shared)		Audio call with Polycom HD Voice
	Line (unregistered)		Video call
	Buddy Status (Online)		Video call with Polycom HD Voice
	Busy Lamp Field (BLF) indicator (line is idle)		
	Buddy Status (Busy, Do Not Disturb)		Call on hold (private line)
	Buddy Status (Be Right Back, Away, Out to Lunch)		Call on hold (shared line)
	Buddy Status (Offline)		
	Busy Lamp Field (BLF) indicator (line is busy)		Call without Polycom HD Voice (private line)
	New message		Call (shared line)
	Missed calls indicator		Conference call
	Audio muted		Do Not Disturb enabled
	Speed Dial Key		Forward (Always)
	USB device attached and idle		Headset attached