

IT WinSec - HP Support Community

Windows 10 Reinstallation / clean installation

- You can/should directly download Windows 10 ISO from Microsoft site or download Media creation tool from Microsoft site, create installation DVD or installation USB drive and proceed with clean installation/reinstallation
- Download <u>https://www.microsoft.com/en-us/software-</u> <u>download/windows10IS0</u>
- → Video reference <u>https://youtu.be/ng4r377njUU?t=48</u>

Make sure you select the proper version if asked (64 bit / Home or Pro)

Media Creation tool will always provide you with the latest Windows version/build (1909 / 2003...)

- When <u>download completes</u>, you will need to write the ISO image and boot from a bootable media.
 <u>Consider the USB pendrive option</u>. You will need a blank USB pendrive (min 8 GB capacity). Follow the media creation tool instructions
- When ready with the USB drive:
- Please, shutdown the computer using the power button.
- Insert the Windows USB thumb drive prepared previously
- Press the button to POWER ON the PC.

- As soon as you press the power-on button, immediately start hitting the **Esc** button repeatedly (like tap-tap-tap).

- This should open the HP Startup Menu similar to this one

F1	System Information
F2	System Diagnostics
F9	Boot Device Options
F10	BIOS Setup
F11	System Recovery
ENTER	- Continue Startup
For a	ore information, please visit: www.hp.com/go/techcenter/startup

- Press/hit **F9** from your keyboard to open **Boot device options**.
- Select the USB thumb drive as a boot option and wait a while



- Follow the on-screen instructions to install Windows 10.



- Perform clean installation/custom installation (not repair) using the INSTALL NOW button.
- Delete all existing partitions and install Windows on Disc 0 Unallocated space

Wheel Web	Windows Setup					
	Name		Total size Free space Type		2	
	Drive 0 Unallocated Space		60.0 GB	60.0 GB		
್≉ <u>R</u> ⊛ L	efresh Dad driver	Delete	Eormat	* Ngw	Next	

Windows 10 After successful installation

- Connect to a Wi-Fi or cable/LAN network only after you see your Desktop not prior to it
- Click on Start → Settings → Update & Security

to **Update Windows** immediately - this will update Windows but it will also install drivers for this device to enable/active the hardware

Ensure you RESTART Windows several times to ensure all updates have been installed

- Make sure Windows is Activated by going to Start → Settings → Update & Security Windows Activation
- You may wish to stop some of the Windows Telemetry by using free tools such DWS Lite 2.2.2.2-