Serial Number Field Definition for a unit that <u>has</u> a MAC address:

Serial Number: PMYYWWAAAAAA##

Serial Number Field Breakdown:

- P = Product family.
- M = Manufacturing location. This is to reflect the original manufacturing location and is not to be changed on RMA units regardless of where they are repaired.
- YY = Year of manufacture. This is the last two digits of the year during which the unit was manufactured. For example, the year 1998 would be represented as 98.
- WW = Week of manufacture. There are 52 weeks in a year, therefore these two digits will lie in the range between 01 and 52.
- One or the other:
    - AAAAAA = MAC address. If a MAC address is programmed into the unit, it will be embedded into the serial number in the AAAAAA field.
    - SSSSSS = is a sequential number. If the unit being serialized does not have a MAC address programmed into it, a sequential HEXIDECIMAL number beginning at 000000 and ending at FFFFFF will be embedded into the serial number in the SSSSS field. An independent numbering series will be used for each Product descriptor (the ## field).
- ## = Product descriptor. An assigned alphanumeric number assigned by document control for the units being serialized. Assigned numbers are annotated on the following chart. New numbers can be added by document control department as needed. Note that each serialized item will have two entries in the matrix, one for the newly manufactured item and one for the same unit that has gone through the RMA process.

For the MAC address Polycom is assigned: 00 E0 DB (AA AA AA)

So for a serial number of 8 2 13 05 0F D5 D8 CV

The P = 8

M = 2

YY = 2013

WW = 05

MAC = /00 0E DB/ 0F D5 D8

= CV