

LOG: Username/password sign-in attempt.

```
0403132443|curl|3|00|timeout on name lookup is not supported
0403132443|app1|1|00|[CLyncStatusAuthSvcRspHandler::execute] '200-Got User
Type'
0403132443|app1|1|00|[CLyncStatusAuthSvcRspHandler::execute] '0-'
0403132443|app1|1|00|[CLyncStatusAuthSvcRspHandler::execute] '100-SM
Started'
0403132443|app1|0|00|[LyncStatusInfo::findNodeAndUpdate]
Module=LYNC_PARAMETERS', elementName='LYNC_ENVIRONMENT', value='Skype for
Business Env0365Prod'

0403132443|app1|0|00|[LyncStatusInfo::findNodeAndUpdate]
Module=LYNC_PARAMETERS', elementName='LYNC_0365_STATUS', value='Enabled'

0403132443|app1|0|00|[LyncStatusInfo::findNodeAndUpdate]
Module=LYNC_PARAMETERS', elementName='CREDENTIAL_TYPE', value='Username and
Password'

0403132443|app1|0|00|[LyncStatusInfo::findNodeAndUpdate]
Module=LYNC_PARAMETERS', elementName='WEB_TICKET_SERVICE_URL',
value='https://webdir0b.online.lync.com/WebTicket/WebTicketService.svc'

0403132443|app1|0|00|[LyncStatusInfo::findNodeAndUpdate]
Module=LYNC_PARAMETERS', elementName='WEB_TICKET_PROOF_URL',
value='https://webdir0b.online.lync.com/CertProv/CertProvisioningService.svc/
WebTicket_Proof_SHA1'

0403132443|app1|0|00|[LyncStatusInfo::findNodeAndUpdate]
Module=LYNC_PARAMETERS', elementName='WEB_TICKET_SERVER_CERTIFICATE_AUTH',
value='https://webdir0b.online.lync.com/WebTicket/WebTicketService.svc/cert'

0403132443|app1|0|00|[LyncStatusInfo::findNodeAndUpdate]
Module=LYNC_PARAMETERS', elementName='FEDERATION_DATA_MEX_URL',
value='http://nexus.microsoftonline-p.com/federationmetadata/2006-
12/FederationMetadata.xml'

0403132443|app1|1|00|backupLogBuffer: Start time *****
'2017-04-03T13:24:42-03:00'
0403132443|app1|0|00|CSignInMenu: m_nTimeout 665 ,this 1dad7d8 activeMenu
1dad7d8
0403132443|curl|3|00|About to connect() to login.windows.net port 443 (#0)
0403132443|curl|3|00|Trying 23.100.32.136...
0403132443|curl|3|00|the local port callback returned 0
0403132443|curl|3|00|Local port: 28909
0403132443|app1|1|00|backupLogBuffer: End time ***** '2017-
04-03T13:24:42-03:00'
0403132443|log|5|00|Skipped uploading of failed log file because no of
failures are > 4 or last upload failed time is < 60 seconds.
0403132443|curl|3|00|Connected to login.windows.net (23.100.32.136) port 443
(#0)
0403132443|curl|3|00|successfully set certificate verify locations:
0403132443|curl|3|00|CAfile: /ffs0/ca3.crt
CApath: none
0403132443|curl|3|00|SSLv3, TLS handshake, Client hello (1):
0403132443|curl|0|00|SSL DATA_OUT: Data of len 94 not displayed
0403132443|curl|3|00|SSLv3, TLS handshake, Server hello (2):
0403132443|curl|0|00|SSL DATA_IN: Data of len 81 not displayed
0403132443|curl|3|00|SSLv3, TLS handshake, CERT (11):
0403132443|curl|0|00|SSL DATA_IN: Data of len 4472 not displayed
0403132443|curl|3|00|SSLv3, TLS handshake, Server finished (14):
0403132443|curl|0|00|SSL DATA_IN: Data of len 4 not displayed
0403132443|curl|3|00|SSLv3, TLS handshake, Client key exchange (16):
0403132443|curl|0|00|SSL DATA_OUT: Data of len 262 not displayed
```

```

0403132443|curl|3|00|SSLv3, TLS change cipher, Client hello (1):
0403132443|curl|0|00|SSL DATA_OUT: Data of len 1 not displayed
0403132443|curl|3|00|SSLv3, TLS handshake, Finished (20):
0403132443|curl|0|00|SSL DATA_OUT: Data of len 16 not displayed
0403132443|curl|3|00|SSLv3, TLS change cipher, Client hello (1):
0403132443|curl|0|00|SSL DATA_IN: Data of len 1 not displayed
0403132443|curl|3|00|SSLv3, TLS handshake, Finished (20):
0403132443|curl|0|00|SSL DATA_IN: Data of len 16 not displayed
0403132443|curl|3|00|SSL connection using AES256-SHA
0403132443|curl|3|00|Server certificate:
0403132443|curl|3|00|subject: CN=graph.windows.net
0403132443|curl|3|00|start date: 2016-09-15 15:53:20 GMT
0403132443|curl|3|00|expire date: 2018-05-07 17:03:30 GMT
0403132443|curl|3|00|issuer: C=US, ST=Washington, L=Redmond, O=Microsoft
Corporation, OU=Microsoft IT, CN=Microsoft IT SSL SHA2
0403132443|curl|3|00|SSL certificate verify ok.
0403132443|curl|3|00|Server auth using Basic with user '[name omitted for
security purposes]'
0403132443|curl|1|00|HEADER_OUT: GET /common/UserRealm/[OMITTED FOR SECURITY
REASONS]?api-version=1.0 HTTP/1.1
...
0403132443|curl|1|00|HEADER_IN : HTTP/1.1 200 OK
0403132443|curl|1|00|HEADER_IN : Cache-Control: private
0403132443|curl|1|00|HEADER_IN : Content-Type: application/json;
charset=utf-8
0403132443|curl|1|00|HEADER_IN : Server: Microsoft-IIS/8.5
0403132443|curl|1|00|HEADER_IN : Strict-Transport-Security: max-
age=31536000; includeSubDomains
0403132443|curl|1|00|HEADER_IN : X-Content-Type-Options: nosniff
0403132443|curl|1|00|HEADER_IN : Content-Disposition: inline;
filename=userrealm.json
0403132443|curl|1|00|HEADER_IN : x-ms-request-id: ded70193-b38f-4661-aaa6-
556569a12f00
0403132443|curl|1|00|HEADER_IN : P3P: CP="DSP CUR OTPi IND OTRi ONL FIN"
0403132443|curl|1|00|HEADER_IN : Set-Cookie: esctx=AQABAAAAAABnfiG-
mA6NTae7CdWW7QfdNGvfrPo20aVj dk-
oSXJe5GGed0AWUB0k20sA4w0a13i QOY_I2ZYcVnXmf3tftIGybv2_EXfTvAw4ttIrBynrXGmcGUtW
fQ6BvaKM9xmKwvqlSAsV0QYtg_irbtmb1gkr0xNYrVKAOMENiKGUneUfx9me1d_t9jAcPftvQbnh7
5sgAA; domain=.login.windows.net; path=/; secure; HttpOnly
0403132443|curl|1|00|HEADER_IN : Set-Cookie: x-ms-gateway-slice=003; path=/;
secure; HttpOnly
0403132443|curl|1|00|HEADER_IN : Set-Cookie: stsservicecookie=ests; path=/;
secure; HttpOnly
0403132443|curl|1|00|HEADER_IN : X-Powered-By: ASP.NET
0403132443|curl|1|00|HEADER_IN : Date: Mon, 03 Apr 2017 12:24:40 GMT
0403132443|curl|1|00|HEADER_IN : Content-Length: 170
0403132443|curl|1|00|HEADER_IN :
0403132443|curl|0|00|DATA_IN : Data of len 170 not displayed
0403132443|curl|3|00|Connection #0 to host login.windows.net left intact
0403132443|curl|3|00|Closing connection #0
0403132443|curl|3|00|SSLv3, TLS alert, Client hello (1):
0403132443|curl|0|00|SSL DATA_OUT: Data of len 2 not displayed
0403132443|AuthS|2|00|<SM>(305)AuthService0AuthStateMachine(0x1d98bd8):Ctx((5
03), (301)kEAuthOnRecvDataResponse, Ticks(0))
0403132443|AuthS|4|00|[0Auth2ParseAndSaveRequiredInfo]: [1531] eReqRspID[1]
m_ReturnVal[0] curlReturn[0] HttpRspCode[200]
csStrippedResponse[{"ver": "1.0", "account_type": "Managed", "domain_name": "[OMIT
TED FOR SECURITY
REASONS]", "cloud_instance_name": "microsoftonline.com", "cloud_audience_urn": "u
rn:federation:MicrosoftOnline"}]
0403132443|AuthS|2|00|S/E(sS0Auth2IdentifyOnlineUserType, kEAuthOnRecvDataResp
onse), r0(3)
0403132443|AuthS|2|00|<\SM>(305)AuthService0AuthStateMachine(0x1d98bd8):Ctx((
504), (1)kBaseEventInit, Ticks(0))

```

```

0403132443|AuthS|2|00|<SM>(305)AuthService0AuthStateMachine(0x1d98bd8):Ctx((5
04), (1)kBaseEventInit, Ticks(0))
0403132443|AuthS|2|00|S/E(sTS0Auth2CheckOnlineUserType, kBaseEventInit), r0(505
)
0403132443|AuthS|2|00|<\SM>(305)AuthService0AuthStateMachine(0x1d98bd8):Ctx((
505), (1)kBaseEventInit, Ticks(0))
0403132443|AuthS|2|00|<SM>(305)AuthService0AuthStateMachine(0x1d98bd8):Ctx((5
05), (1)kBaseEventInit, Ticks(0))
0403132443|AuthS|2|00|[0Auth2PrepareAndSendRequest]: [1386]: [2]: [https://login
.windows.net/common/oauth2/token]
0403132443|AuthS|2|00|S/E(sS0Auth2Fetch0Auth2ManagedToken, kBaseEventInit), r0(
5)
0403132443|AuthS|2|00|<\SM>(305)AuthService0AuthStateMachine(0x1d98bd8):Ctx((
505), (5), Ticks(0))
0403132443|curl|3|00|timeout on name lookup is not supported
0403132443|curl|3|00|About to connect() to login.windows.net port 443 (#0)
0403132443|curl|3|00|Trying 104.42.72.16...
0403132443|curl|3|00|the local port callback returned 0
0403132443|curl|3|00|Local port: 24330
0403132443|curl|3|00|Connected to login.windows.net (104.42.72.16) port 443
(#0)
0403132443|app1|0|00|CSignInMenu:: m_nTimeout 664 ,this 1dad7d8 activeMenu
1dad7d8
0403132443|curl|3|00|successfully set certificate verify locations:
0403132443|curl|3|00|CAfile: /ffs0/ca3.crt
CApath: none
0403132443|curl|3|00|SSLv3, TLS handshake, Client hello (1):
0403132443|curl|0|00|SSL DATA_OUT: Data of len 94 not displayed
0403132443|curl|3|00|SSLv3, TLS handshake, Server hello (2):
0403132443|curl|0|00|SSL DATA_IN: Data of len 81 not displayed
0403132443|curl|3|00|SSLv3, TLS handshake, CERT (11):
0403132443|curl|0|00|SSL DATA_IN: Data of len 4472 not displayed
0403132443|curl|3|00|SSLv3, TLS handshake, Server finished (14):
0403132443|curl|0|00|SSL DATA_IN: Data of len 4 not displayed
0403132443|curl|3|00|SSLv3, TLS handshake, Client key exchange (16):
0403132443|curl|0|00|SSL DATA_OUT: Data of len 262 not displayed
0403132443|curl|3|00|SSLv3, TLS change cipher, Client hello (1):
0403132443|curl|0|00|SSL DATA_OUT: Data of len 1 not displayed
0403132443|curl|3|00|SSLv3, TLS handshake, Finished (20):
0403132443|curl|0|00|SSL DATA_OUT: Data of len 16 not displayed
0403132443|curl|3|00|SSLv3, TLS change cipher, Client hello (1):
0403132443|curl|0|00|SSL DATA_IN: Data of len 1 not displayed
0403132443|curl|3|00|SSLv3, TLS handshake, Finished (20):
0403132443|curl|0|00|SSL DATA_IN: Data of len 16 not displayed
0403132443|curl|3|00|SSL connection using AES256-SHA
0403132443|curl|3|00|Server certificate:
0403132443|curl|3|00|subject: CN=graph.windows.net
0403132443|curl|3|00|start date: 2016-09-15 15:53:20 GMT
0403132443|curl|3|00|expire date: 2018-05-07 17:03:30 GMT
0403132443|curl|3|00|issuer: C=US, ST=Washington, L=Redmond, O=Microsoft
Corporation, OU=Microsoft IT, CN=Microsoft IT SSL SHA2
0403132443|curl|3|00|SSL certificate verify ok.
0403132443|curl|3|00|Server auth using Basic with user '[OMITTED FOR
SECURITY REASONS]'
0403132443|curl|1|00|HEADER_OUT: POST /common/oauth2/token HTTP/1.1
...
0403132443|curl|0|00|DATA_OUT : Data of len 203 not displayed
0403132444|app1|0|00|CSignInMenu:: m_nTimeout 663 ,this 1dad7d8 activeMenu
1dad7d8
0403132444|curl|1|00|HEADER_IN : HTTP/1.1 400 Bad Request
0403132444|curl|1|00|HEADER_IN : Cache-Control: no-cache, no-store
0403132444|curl|1|00|HEADER_IN : Pragma: no-cache
0403132444|curl|1|00|HEADER_IN : Content-Type: application/json;
charset=utf-8

```

```
0403132444|curl|1|00|HEADER_IN : Expires: -1
0403132444|curl|1|00|HEADER_IN : Server: Microsoft-IIS/8.5
0403132444|curl|1|00|HEADER_IN : Strict-Transport-Security: max-age=31536000; includeSubDomains
0403132444|curl|1|00|HEADER_IN : X-Content-Type-Options: nosniff
0403132444|curl|1|00|HEADER_IN : x-ms-request-id: 89d87565-6f33-4f78-a741-fe36eea22900
0403132444|curl|1|00|HEADER_IN : P3P: CP="DSP CUR OTPi IND OTRi ONL FIN"
0403132444|curl|1|00|HEADER_IN : Set-Cookie: esctx=AQABAAAAAAbnfiG-mA6NTae7CdWW7Qfd0kWGc4e0bPmW7Ezbr_I TOkDG85IqA-i_uZxCuJL-ASq-hYxEi zi 81_BavPwu61s2DFRfxXMZ9y_m3BpgpESfm0oi-k_ym0J63umfg_JUgm8vz4eshPWh7UDygu-mKWqIF7VVXmFI Sedg392CqkeCBSLl 2CaAXv0R5cAmdN9A-ogAA; domain=.login.windows.net; path=/; secure; HttpOnly
0403132444|curl|1|00|HEADER_IN : Set-Cookie: x-ms-gateway-slice=008; path=/; secure; HttpOnly
0403132444|curl|1|00|HEADER_IN : Set-Cookie: stsservicecookie=ests; path=/; secure; HttpOnly
0403132444|curl|1|00|HEADER_IN : X-Powered-By: ASP.NET
0403132444|curl|1|00|HEADER_IN : Date: Mon, 03 Apr 2017 12:24:39 GMT
0403132444|curl|1|00|HEADER_IN : Content-Length: 442
0403132444|curl|1|00|HEADER_IN :
0403132444|curl|0|00|DATA_IN : Data of len 442 not displayed
0403132444|curl|3|00|Connection #0 to host login.windows.net left intact
0403132444|curl|3|00|Closing connection #0
0403132444|curl|3|00|SSLv3, TLS alert, Client hello (1):
0403132444|curl|0|00|SSL DATA_OUT: Data of len 2 not displayed
0403132444|AuthS|2|00|<SM>(305) AuthService0AuthStateMachine(0x1d98bd8): Ctx((505), (301) kEAuthOnRecvDataResponse, Ticks(0))
0403132444|AuthS|4|00|mRetVal[-1] eReqRespID[2]
0403132444|AuthS|4|00|parse0Auth2ErrorCodeDetails: csErrorCode[invalid_grant] csErrorDescription[AADSTS70002: Error validating credentials. AADSTS50126: Invalid username or password\r\nTrace ID: 89d87565-6f33-4f78-a741-fe36eea22900\r\nCorrelation ID: c5dddfbb-db0d-4669-9233-02b1ffd20e64] m_lRspErrorCode[401]
0403132444|AuthS|4|00|[0Auth2ParseAndSaveRequiredInfo]: [1531] eReqRespID[2] mRetVal[-1] curlReturn[0] HttpRespCode[401]
csStrippedResponse[{"error": "invalid_grant", "error_description": "AADSTS70002: Error validating credentials. AADSTS50126: Invalid username or password\r\nTrace ID: 89d87565-6f33-4f78-a741-fe36eea22900\r\nCorrelation ID: c5dddfbb-db0d-4669-9233-02b1ffd20e64\r\nTimestamp: 2017-04-03 12:24:40Z", "error_codes": [70002, 50126], "timestamp": "2017-04-03 12:24:40Z", "trace_id": "89d87565-6f33-4f78-a741-fe36eea22900", "correlation_id": "89d87565-6f33-4f78-a741-fe36eea22900"}]
0403132444|AuthS|4|00|[printNIResponse]: [1552]
HttpResponse[{"error": "invalid_grant", "error_description": "AADSTS70002: Error validating credentials. AADSTS50126: Invalid username or password\r\nTrace ID: 89d87565-6f33-4f78-a741-fe36eea22900\r\nCorrelation ID: c5dddfbb-db0d-4669-9233-02b1ffd20e64\r\nTimestamp: 2017-04-03 12:24:40Z", "error_codes": [70002, 50126], "timestamp": "2017-04-03 12:24:40Z", "trace_id": "89d87565-6f33-4f78-a741-fe36eea22900", "correlation_id": "89d87565-6f33-4f78-a741-fe36eea22900"}]
0403132444|AuthS|4|00|[printNIResponse]: [1552] HttpResponse[d": "c5dddfbb-db0d-4669-9233-02b1ffd20e64"}]
0403132444|AuthS|2|00|AuthSvc S0Auth2Fetch0Auth2ManagedToken-Not received the Token
0403132444|AuthS|2|00|S/E(sS0Auth2Fetch0Auth2ManagedToken, kEAuthOnRecvDataResponse), r0(4)
0403132444|AuthS|2|00|<SM>(305) AuthService0AuthStateMachine(0x1d98bd8): Ctx((513), (1) kBaseEventInit, Ticks(0))
0403132444|AuthS|2|00|<SM>(305) AuthService0AuthStateMachine(0x1d98bd8): Ctx((513), (1) kBaseEventInit, Ticks(0))
0403132444|AuthS|4|00|pHD(-1)
```

https://webdir0b.online.lync.com/WebTicket/WebTicketService.svc
https://webdir0b.online.lync.com/CertProv/CertProvisioningService.svc/WebTicket_Proof_SHA1

https://webdir0b.online.lync.com/WebTicket/WebTicketService.svc/cert

https://login.windows.net/common/oauth2/authorize
https://webdir0b.online.lync.com/WebTicket/WebTicketService.svc/0Auth
https://webdir0b.online.lync.com/WebTicket/WebTicketService.svc
https://login.windows.net/common/oauth2/authorize
http://nexus.microsoftonline-
0403132444|AuthS|4|00|AuthSvc S0Auth2Error, BaseEventInit restart[0]
SfbTokenFetchMethod[3]
0403132444|AuthS|2|00|S/E(sS0Auth2Error, kBaseEventInit), r0(4)
0403132444|AuthS|3|00|kEAuth0nRecvDataResponse: Event(4) not found in
Transition Table for state sS0Auth2Error
0403132444|AuthS|2|00|<\SM>(305) AuthService0AuthStateMachin e(0x1d98bd8): Ctx((
513), (4), Ticks(0))
0403132444|AuthS|2|00|Policy
Dest: (203) AuthServicePolicyFsmKey: (106) AuthService0AuthMsgKey: (215) AuthSvcA0F
smReplyKey
Caller Service(-1): IndicationCode(401) Failed to Get OAuth Token
, TransactionID(1666448428)
0403132444|AuthS|2|00|Silent Indication,
CallerService(AuthServiceCallerSnooper)
0403132444|AuthS|2|00|Policy
Dest: (202) AuthServicePolicyDBKey: (106) AuthService0AuthMsgKey: (212) AuthSvcA0DB
DBIndKey
Caller Service(-1): IndicationCode(401) Failed to Get OAuth Token
, TransactionID(1666448428)
0403132444|AuthS|2|00|<SM>(305) AuthService0AuthStateMachin e(0x1d98bd8): Ctx((5
13), (7) kBaseEventStop, Ticks(0))
0403132444|AuthS|2|00|<\SM>(305) AuthService0AuthStateMachin e(0x1d98bd8): Ctx((
513), (-1), Ticks(0))
0403132444|AuthS|2|00|<SM>(304) AuthServiceUTStateMachin e(0x1e184e8): Ctx((345)
, (7) kBaseEventStop, Ticks(0))
0403132444|AuthS|2|00|<\SM>(304) AuthServiceUTStateMachin e(0x1e184e8): Ctx((345
, (-1), Ticks(0))
0403132444|AuthS|2|00|Policy
Dest: (202) AuthServicePolicyDBKey: (101) AuthServiceWTMsgKey: (211) AuthSvcA0DBI EI
ndKey
Caller Service(-1): IndicationCode(401) Failed to Get OAuth Token
, TransactionID(1666448428)
0403132444|AuthS|2|00|Policy
Dest: (202) AuthServicePolicyDBKey: (102) AuthServiceUCMsgKey: (211) AuthSvcA0DBI EI
ndKey
Caller Service(-1): IndicationCode(401) Failed to Get OAuth Token
, TransactionID(1666448428)
0403132444|AuthS|2|00|Policy
Dest: (201) AuthServicePolicyServiceKey: (102) AuthServiceUCMsgKey: (206) AuthSvcA0
ServiceReplyKey
Caller Service(-1): IndicationCode(401) Failed to Get OAuth Token
, TransactionID(1666448428)
0403132444|AuthS|2|00|Response(-1) AuthSvc, (102) AuthServiceUCMsgKey, (-
1) pps, (14), (Expiry, TransactionID, Time, Type): (-
1, 1666448428, 1491222284, 1) IndicationCode: (401) Failed to Get OAuth Token
0403132444|btoe|2|00|PpsBtoeC::ppsProcMsg MsgTypeMF
0403132444|btoe|3|00|[PpsBtoeC]::registration internal state is received
from pps: 2

0403132444|app1|2|00|MsgAppRegistrationInternalState: Received, State 2
0403132444|sip|1|00|SipGotNewUserCert: pstNewUserCert[1131853876]

```

0403132444|sip|3|00|TLS-DSK:soWebTicketCbFunc: the event type is 8
0403132444|sip|3|00|TLS-DSK:SoWebTicketCb_InvalidCredential Event is
triggered
0403132444|cfg|4|00|RT|SIP is setting Login Credentials to invalid
0403132444|so|4|00|[soRegistrationC] Login Credentials invalid causing
SoRegEventLine Deleted
0403132444|btoe|2|00|MsgPpsAssocTaskUpdateRegStatus 43 0x2b

0403132444|app1|2|00|MsgAppLoginCredConfigUpdate 0
0403132444|app1|2|00|BuddyListC::FreeAll - Clearing all contacts and Groups
0403132444|app1|2|00|BuddyListC::FreeAll - Clearing all contacts and Groups
0403132444|sip|3|00|Destroying object CCallNoCall
0403132444|sip|3|00|CCallNoCall::NewCallState 'Register'->'Idle' (0x18ecca8)
0403132444|cfg|5|00|Prm|Parameter device.lync.timeZone requested type 7 but
is of type 1
0403132444|cfg|5|00|Prm|Parameter device.lync.timeZone requested type 7 but
is of type 1
0403132444|app1|2|00|[Si mpl eSi gnInC::updateLyncStatusScreen], AppState : [1]
0403132444|app1|2|00|[Si mpl eSi gnInC::updateLyncStatusScreen]
blockUserActions false
0403132444|app1|2|00|

```

```

    setting timer for screen [ 0 ]
0403132444|app1|2|00|[ Si mpl eSi gnInC::showLoginCredErrorMessage] - Setting
SignIn state as 0 at Line 627
0403132444|btoe|3|00|[PpsBtoeC]::BtoeInformSignInState: 0
0403132444|AuthS|2|00|Policy
Dest: (201)AuthServicePolicyServiceKey: (106)AuthService0AuthMsgKey: (206)AuthSv
cA0ServiceReplyKey
Caller Service(145)AuthServiceCallerSnooper: Indi cationCode(401) Failed to Get
oAuth Token
, TransactionID(1666448428)
0403132444|AuthS|2|00|Response(- 1) AuthSvc, (106)AuthService0AuthMsgKey, (-
1) lyncStatus, (14), (Expiry, TransactionID, Time, Type): (-
1, 1666448428, 1491222284, 1) Indi cationCode: (401) Failed to Get oAuth Token
0403132444|app1|1|00|[CLyncStatusAuthSvcRspHandler::execute] '401- Failed to
Get oAuth Token'
0403132444|app1|1|00|backupLogBuffer: Start time *****
'2017-04-03T13:24:44-03:00'
0403132444|app1|1|00|backupLogBuffer: End time ***** '2017-
04-03T13:24:44-03:00'
0403132444|log|5|00|Skipped uploading of failed log file because no of
failures are > 4 or last upload failed time is < 60 seconds.
0403132444|brow|4|00|CWebLayoutMgr::handl eProxyConfiguration Enter

0403132444|brow|4|00|CWebLayoutMgr::handl eProxyConfiguration Default

0403132444|brow|4|00|CWebLayoutMgr::handl eProxyConfiguration Exit

0403132444|btoe|2|00|BtoeAD timer expired
0403132446|app1|0|00|AppBrowserUiC::TimerOut500ms : Counter values - [0],
[1721], [1] [0].
0403132447|btoe|0|00|BtoeAD timer expired
0403132449|app1|3|00|MsgSoCfgChange received, increasing the watchdogTimeOut
0403132449|app1|2|00|AppPhoneC::UpdateCfgRegChange - lineIndex[0] and
eventType [2]
0403132449|app1|1|00| AppRegLineC::Si gnInOut m_nLineIndex= 0 and
m_nLineTerminationType =1

0403132449|so|4|00|[SoNcasC]: appncascontext termination:1
0403132449|so|4|00|[SoNcasC]: Case Handling termination:1
0403132449|app1|*|00|SoRegistrationEventLineDeleted - new AppRegLineC,
Default user

```

0403132449|app1 |1|00| AppRegLineC: : SignInOut m_nLineIndex= 0 and
m_nLineTerminationType =1

0403132449|so |4|00|[SoNcasC]: appncascontext termination:1
0403132449|so |4|00|[SoNcasC]: Case Handling termination:1
0403132449|app1 |2|00|[AppHybridC] handleNonCallService - Event: 0x23
0403132449|app1 |2|00|BuddyListC: :FreeAll - Clearing all contacts and Groups
0403132449|app1 |2|00|BuddyListC: :FreeAll - Clearing all contacts and Groups
0403132449|app1 |5|00|AppPhoneLockC: :Init - bPhoneLockState [0]
0403132449|app1 |2|00|AppUiC: :update 16
0403132449|app1 |0|00|[AppPhoneC: :AnyRegHasParkedCallInfo]
Availabl eLineKeys: 8 Phone: 8 EM: 0 RegLineIndex: 0
0403132449|app1 |0|00|[AppPhoneC: :AnyRegHasParkedCallInfo] [return FALSE]
0403132449|app1 |0|00|BLF: :AnyBlfHasParkedCallInfo() [return FALSE]
0403132449|app1 |2|00|AppUiC: :update 5
0403132449|app1 |0|00|ProcessNonRegLineKey Process the No Non reg Key Line
List avialable
0403132449|app1 |2|00|appUi: :updateLyncContacts - refresh 0
0403132449|app1 |0|00|MsgSoLineIcon: m_pAppLineDisplay2[0] = 1
0403132449|app1 |2|00|setIcon SoIcon[1]
0403132449|app1 |0|00|MsgSoLineIcon: m_pAppLineDisplay2[0] = 1
0403132449|app1 |2|00|setIcon SoIcon[1]
0403132449|app1 |2|00|AppPhoneC: :OnEvReg - Ctx [0] Registered [0]
0403132449|app1 |2|00|[AppHybridC] handleNonCallService - Event: 0x13
0403132449|app1 |2|00|AppPhoneC: :updatePhoneOnLyncRegistration - Ctx [0]
Registered [0]
0403132449|app1 |2|00|BuddyListC: :FreeAll - Clearing all contacts and Groups
0403132449|app1 |2|00|BuddyListC: :FreeAll - Clearing all contacts and Groups
0403132449|app1 |2|00|BossAdmin: :clearBAContacts - Number of Resources :0
0403132449|app1 |2|00|updateLyncStatusInfo BossAdmin list size:5
0403132449|app1 |3|00|DeviceLockC: :ResetDeviceLockData() - clearPassword [0],
gotoCallScreen [1]
0403132449|app1 |3|00|DeviceLockC: :updateDeviceLockMenus - enable [0]
0403132449|app1 |2|00|SimpleSignInC: :setInbandProvMsgArrivalStatus() status
=0, Show Device Update Warning =0
0403132449|app1 |3|00|App Status not sent to ppsBtoe - DUT is in welcome
screen or App is not ready for playback
0403132449|app1 |2|00|AppUiC: :update 5
0403132449|app1 |0|00|ProcessNonRegLineKey Process the No Non reg Key Line
List avialable
0403132449|app1 |2|00|appUi: :updateLyncContacts - refresh 0
0403132449|app1 |2|00|AppPhoneC: :OnEvReg - Ctx [0] Registered [0]
0403132449|app1 |2|00|AppPhoneC: :updatePhoneOnLyncRegistration - Ctx [0]
Registered [0]
0403132449|app1 |2|00|BuddyListC: :FreeAll - Clearing all contacts and Groups
0403132449|app1 |2|00|BuddyListC: :FreeAll - Clearing all contacts and Groups
0403132449|app1 |2|00|BossAdmin: :clearBAContacts - Number of Resources :0
0403132449|app1 |2|00|updateLyncStatusInfo BossAdmin list size:5
0403132449|app1 |3|00|DeviceLockC: :ResetDeviceLockData() - clearPassword [0],
gotoCallScreen [1]
0403132449|app1 |3|00|DeviceLockC: :updateDeviceLockMenus - enable [0]
0403132449|app1 |2|00|SimpleSignInC: :setInbandProvMsgArrivalStatus() status
=0, Show Device Update Warning =0
0403132449|app1 |3|00|App Status not sent to ppsBtoe - DUT is in welcome
screen or App is not ready for playback
0403132449|app1 |2|00|AppUiC: :update 5
0403132449|app1 |0|00|ProcessNonRegLineKey Process the No Non reg Key Line
List avialable
0403132449|app1 |2|00|appUi: :updateLyncContacts - refresh 0
0403132449|app1 |3|00|MMI information : new message count is '0'
0403132449|app1 |1|00|Exchange Voicemail: Feature state 1, 0
0403132449|app1 |0|00|MsgSoLineIcon: m_pAppLineDisplay2[0] = 1
0403132449|app1 |2|00|setIcon SoIcon[1]
0403132449|sip |3|00|SipSetOption nIndex 89, nParam 1

0403132449|sip|3|00|SipSetOption nIndex 90, nParam 1
0403132449|sip|3|00|SipReloadMediaConfig: video disabled
0403132449|sip|*|00|SipUnRegister User: [OMITTED] Dsp: [OMITTED] Auth: '' Inx: 0
0403132449|sip|*|00|SipUserRemove: user 0 being removed.
0403132449|sip|3|00|CUser::HasNoCallCallInState for User [OMITTED], Index 0,
total calls 0 state 'SubscribeAddressBook' rc 0 of type Not Applicable
0403132449|sip|3|00|CUser::ActionOnSubscribeCalls for User [OMITTED], Index
0, total calls 0
0403132449|sip|3|00|CUser::UnRegisterAll Entry for User [OMITTED], Index 0,
total calls 0
0403132449|sip|3|00|CUser::handleSignout entry
0403132449|sip|3|00|SipSetOption nIndex 47, nParam 4
0403132449|sip|3|00|SipSetOption nIndex 48, nParam 1
0403132449|sip|3|00|SipSetOption nIndex 49, nParam 80
0403132449|sip|3|00|SipSetOption nIndex 89, nParam 1
0403132449|sip|3|00|SipSetOption nIndex 90, nParam 1
0403132449|sip|3|00|SipReloadMediaConfig: video disabled
0403132449|sip|*|00|SipRegister User: VVX500 Dsp: VVX 500 Auth: 'Using Login
Cred' Inx: 0
0403132449|sip|3|00|[clearCallLabelList] - Size of Call Label List is 0
0403132449|utilm|4|00|uBLFUnCompressed: File
/ffs0/Config/Local/WebTicKet/0/sip_usr_doesn't_exist_or_is_empty
0403132449|sip|3|00|SipOnEvProxyList 0, Total proxy 0
0403132449|sip|3|00|[clearCallLabelList] - Size of Call Label List is 0
0403132449|sip|3|00|SipSetOption nIndex 57, nParam 0
0403132449|app1|1|00|[LyncStatusInfo::handleLocalEvents] Updating individual
element
0403132449|app1|0|00|[LyncStatusInfo::findNodeAndUpdate] Module=CCCP',
elementName=' FOCUS_FACTORY_URI ', value=' Undefined'

0403132449|app1|1|00|[LyncStatusInfo::handleLocalEvents] Updating individual
element
0403132449|app1|0|00|[LyncStatusInfo::findNodeAndUpdate] Module=QOE',
elementName=' IN_CALL_QOE_STATUS ', value=' Not Available'

0403132449|app1|1|00|[LyncStatusInfo::handleLocalEvents] Updating individual
element
0403132449|app1|0|00|[LyncStatusInfo::findNodeAndUpdate] Module=QOE',
elementName=' IN_CALL_QOE_INTERVAL ', value=' Not Available'

0403132449|app1|1|00|[LyncStatusInfo::handleLocalEvents] Updating individual
element
0403132449|app1|0|00|[LyncStatusInfo::findNodeAndUpdate] Module=QOE',
elementName=' QOE_URI ', value=' Not Available'

0403132449|app1|1|00|[LyncStatusInfo::handleLocalEvents] Updating individual
element
0403132449|app1|0|00|[LyncStatusInfo::findNodeAndUpdate] Module=CCCP',
elementName=' FOCUS_FACTORY_URI ', value=' Undefined'

0403132449|app1|1|00|[LyncStatusInfo::handleLocalEvents] Updating individual
element
0403132449|app1|0|00|[LyncStatusInfo::findNodeAndUpdate] Module=QOE',
elementName=' IN_CALL_QOE_STATUS ', value=' Not Available'

0403132449|app1|1|00|[LyncStatusInfo::handleLocalEvents] Updating individual
element
0403132449|app1|0|00|[LyncStatusInfo::findNodeAndUpdate] Module=QOE',
elementName=' IN_CALL_QOE_INTERVAL ', value=' Not Available'

0403132449|app1|1|00|[LyncStatusInfo::handleLocalEvents] Updating individual
element
0403132449|app1|0|00|[LyncStatusInfo::findNodeAndUpdate] Module=QOE',
elementName=' QOE_URI ', value=' Not Available'


```

0403132449|app1 |0|00|[LyncStatusInfo::findNodeAndUpdate] Module=BOSS_ADMIN',
elementName='ROLE_OF_PHONE', value='Undefined'

0403132449|app1 |0|00|[LyncStatusInfo::findNodeAndUpdate] Module=BOSS_ADMIN',
elementName='NUMBER_OF_BOSESSES', value='0'

0403132449|app1 |0|00|[LyncStatusInfo::findNodeAndUpdate] Module=BOSS_ADMIN',
elementName='NUMBER_OF_ADMINS', value='0'

0403132449|app1 |0|00|[LyncStatusInfo::findNodeAndUpdate] Module=BOSS_ADMIN',
elementName='SLA_GROUP_NAME', value='Not Available'

0403132449|app1 |0|00|[LyncStatusInfo::findNodeAndUpdate] Module=BOSS_ADMIN',
elementName='NUMBER_OF_LINEKEYS', value='Not Available'

0403132449|app1 |0|00|[LyncStatusInfo::findNodeAndUpdate] Module=BOSS_ADMIN',
elementName='ROLE_OF_PHONE', value='Undefined'

0403132449|app1 |0|00|[LyncStatusInfo::findNodeAndUpdate] Module=BOSS_ADMIN',
elementName='NUMBER_OF_BOSESSES', value='0'

0403132449|app1 |0|00|[LyncStatusInfo::findNodeAndUpdate] Module=BOSS_ADMIN',
elementName='NUMBER_OF_ADMINS', value='0'

0403132449|sec |1|00|utilCryptoLightBufferEncrypt: Added 14 bytes of padding,
old size 194.
0403132449|app1 |0|00|[LyncStatusInfo::findNodeAndUpdate] Module=BOSS_ADMIN',
elementName='SLA_GROUP_NAME', value='Not Available'

0403132449|app1 |0|00|[LyncStatusInfo::findNodeAndUpdate] Module=BOSS_ADMIN',
elementName='NUMBER_OF_LINEKEYS', value='Not Available'

0403132449|app1 |2|00|[AppHybridC] handleNonCallService - Event: 0x13
0403132449|app1 |3|00|MMI information : new message count is '0'
0403132449|app1 |1|00|Exchange Voicemail: Feature state 1, 0
0403132449|app1 |0|00|MsgSoLineIcon: m_pAppLineDisplay2[0] = 1
0403132449|app1 |2|00|setIcon SoIcon[1]
0403132449|sec |1|00|utilCryptoLightBufferEncrypt: Added 14 bytes of padding,
old size 194.
0403132450|btoe |0|00|BtoeAD timer expired
0403132451|app1 |0|00|AppBrowserUiC::TimerOut500ms : Counter values - [0],
[1731], [1] [1].
0403132453|btoe |0|00|BtoeAD timer expired
0403132454|sip |3|00|[clearCallLabelList] - Size of Call Label List is 0
0403132454|sip |*|00|User removed
0403132456|app1 |0|00|AppBrowserUiC::TimerOut500ms : Counter values - [0],
[1741], [1] [2].
0403132456|btoe |0|00|BtoeAD timer expired
0403132500|btoe |0|00|BtoeAD timer expired
0403132501|app1 |0|00|AppBrowserUiC::TimerOut500ms : Counter values - [0],
[1751], [1] [3].
0403132503|btoe |0|00|BtoeAD timer expired
0403132506|btoe |0|00|BtoeAD timer expired
0403132506|app1 |0|00|AppBrowserUiC::TimerOut500ms : Counter values - [0],
[1761], [1] [4].
0403132509|btoe |0|00|BtoeAD timer expired
0403132511|app1 |0|00|AppBrowserUiC::TimerOut500ms : Counter values - [0],
[1771], [1] [5].
0403132512|btoe |0|00|BtoeAD timer expired
0403132513|sip |4|00|SSL_get_error Error code=5, rc(-1)
0403132513|sip |4|00|TLS Listen Thread Exit
0403132513|sip |1|00|MsgSipTcpSocketStatus socket 220 status 0
m_bIsReconnectNeeded 0

```

```
0403132513|sip |2|00|CTcpSocket::OnSocketStatus socket 220(0x40e64a28)
bStatus 0
0403132513|sip |3|00|CTcpSocket::~CTcpSocket socket 220 entry for 0x40e64a28
0403132513|sip |3|00|CTcpSocket::~CTcpSocket socket 220(0x40e64a28)
SSL_shutdown rc=-1, ltf(1)
0403132513|sip |3|00|CTcpSocket::~CTcpSocket socket 220(0x40e64a28) close
0403132513|sip |3|00|CTcpSocket::~CTcpSocket Got lock
```