Poly Studio USB Video Bar

Contents

What's New

This release of the Poly Studio USB video bar includes all the features of previous releases, important fixes, and the following new features:

- High-Speed Software Update

High-Speed Software Update

The 2.0.0 release enables increased software download speed for Windows Updates.

Release History

This section lists the release history of the Poly Studio.

Release	Release Date	Features
2.0.0	May 2022	High-Speed Software Update
1.5.0	January 2022	• New Provisioning Parameters • Support for FTPS/HTTPS Provisioning • Support for Microsoft Teams room capacity notification • Support for more Poly Lens management features • Bug fixes
1.4.0	January 2021	• Full support of Presenter Mode • Framing size in Presenter Mode • Support for audio source selection • Poly Lens support • Provisioning enhancements • Bug fixes
1.3.2	November 2020	Bug fixes
1.3.1	September 2020	• Security log enhancements • Diagnostic information for troubleshooting Connecting to open Wi-Fi networks • Bug fixes
1.3.0	June 2020	Presenter mode Bug fixes
1.2.0	December 2019	• Camera movement options • Conversation mode • Always use expansion microphone when connected • Maximum zoom-in settings • Bug fixes
1.1.2	October 2019	Certified by Skype for Business Bug fixes
1.1.1	August 2019	Bug fixes
1.1.0	July 2019	• Bug fixes • Support for Poly Trio Visual+ and Zoom Rooms • Support for 802.1x EAP-TLS authentication • Support for backlight compensation and the corresponding configurations from Polycom Companion • Support for Polycom Acoustic Fence configurations and certificate management from Polycom Companion

Release	Release Date	Features
1.0.1	May 2019	• Bug fixes • Enables more provisioning options
1.0.0	February 2019	Initial release with setup and configuration support using Polycom Companion

Security Updates

Please see the Security Center for information about known and resolved security vulnerabilities.

Supported Video Communication Clients

Poly Studio works with the following video communication clients:

- Polycom RealPresence Desktop
- Microsoft Skype for Business
- Microsoft Teams
- BroadSoft UC-One
- Zoom
- BlueJeans Network
- LogMeIn GoToMeeting
- Google Hangouts communication platform
- Amazon Chime
- Cisco Webex
- Vidyo Desktop
- Tencent Meeting

Your system's actual performance may vary based on software or hardware configurations.

Supported Operating Systems

You can connect the Poly Studio USB video bar to computers or devices that run the following operating systems.

Operating Systems Tested with This Release

OS	Windows
Microsoft Windows	Windows 8.1 Windows 10 Windows 11

OS	Windows
macOS	10.15 (Catalina)
	11 (Big Sur)
	12 Monterey
Chrome OS	87 or later

Products Tested with This Release

Poly Studio is tested extensively with a wide range of products. The following list isn't a complete inventory of compatible equipment. It indicates the products that have been tested for compatibility with this release.

> **Note:** Poly recommends that you upgrade your Poly devices with the latest software versions, as compatibility issues may already have been addressed by software updates. See the Current Interoperability Matrix to match product and software versions.

Products Tested with this Release

Product	Tested Versions
Poly Lens	1.1.14
Polycom Companion App	1.7
Polycom RealPresence Resource Manager	10.9
Polycom RealPresence Desktop	3.11
Microsoft Teams	1.5.0
Zoom	5.10.4

Tested USB Extenders

The Poly Studio USB video bar follows the USB-IF standard and is compatible with both USB 2.0 and USB 3.0.

The following list isn't a complete inventory of compatible USB extenders. It indicates those that have been tested for compatibility with this release:

- UNITEK Y-3005
- Icron USB 2.0 Ranger 2304
- Icron USB 2.0 Ranger 2311

> **Note:** When you connect the Poly Studio USB video bar to a USB hub, the performance may vary depending on the hub.

System Constraints and Limitations

This section provides information on constraints and limitations when using the Poly Studio USB video bar 2.0.0.

HID Control

The Poly Studio USB video bar only gets full control of software clients that support a standard human interface device (HID) protocol, such as Zoom, Microsoft Teams, and Microsoft Skype for Business. For other clients, your remote control only changes the behaviors of your Poly Studio USB video bar without syncing the status to the software.

The following are examples of this behavior:

- When you set the Poly Studio USB video bar as the audio and video device for Poly RealPresence Desktop, you can't answer or hang up a call using the remote control.

- When you press Mute or Unmute on the remote control, only the Poly Studio USB video bar mutes or unmutes, and the red LED bar changes color accordingly. Although the far-end can't hear any audio, you must click the Mute or Unmute button on the software client to indicate to the other call participants that you muted or unmuted your audio.

Video Color Limitation

Color reproduction accuracy can vary based on environmental conditions and camera sensor capabilities.

Resolved Issues

The following table lists resolved issues in Poly Studio 2.0.0.

Resolved Issues

Category	Issue ID	Found in Release	Description
Audio	EN-220421	1.4	Poly Studio USB speaker volume is low while operating with Chrome OS, unless you set the volume to the maximum level.
Audio	EN-215739	1.3	Poly Studio USB sometimes loses functionality of the built-in microphone.

Known Issues

There are no known issues in this release.

IMPORTANT:	These release notes do not provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Get Help

For more information about installing, configuring, and administering Poly/Polycom products or services, go to Poly Support.

Related Poly and Partner Resources

See the following sites for information related to this product.

- Poly Support is the entry point to online product, service, and solution support information. Find product-specific information such as Knowledge Base articles, Support Videos, Guide & Manuals, and Software Releases on the Products page, download software for desktop and mobile platforms from Downloads & Apps, and access additional services.

- The Poly Documentation Library provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.

- The Poly Community provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.

- The Poly Partner Network is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.

- Poly Services help your business succeed and get the most out of your investment through the benefits of collaboration. Enhance collaboration for your employees by accessing Poly service solutions, including Support Services, Managed Services, Professional Services, and Training Services.

- With Poly+ you get exclusive premium features, insights and management tools necessary to keep employee devices up, running, and ready for action.

- Poly Lens enables better collaboration for every user in every workspace. It is designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.

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