



Poly VVX D230 DECT IP Phone

Poly announces the new release of the Poly VVX D230 DECT IP phone. This release covers the following hardware and software versions:

- Handset software: 0.1.33
- Base station software: 7.1.3.9112

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What’s New in This Release

These release notes provide information on software updates, phone features, and resolved issues for Poly VVX D230 DECT IP phones.

This release includes the following features:

- [Support for Hardware Version 2](#)
- [Important Software Downgrading Information](#)

Support for Hardware Version 2

This release introduces support for Poly VVX D230 DECT IP phones, hardware version 2 (revision G and later). These changes are introduced to improve impacts on the supply profile caused by global semiconductor shortages.

For more information about these changes, see Product Shipping Configuration Change Notice (EA 72186), on [Poly Engineering Advisories and Technical Notifications](#) at Poly Support.

Important Software Downgrading Information

You can't downgrade the new VVX D230 DECT IP hardware version 2 (revision G and later) phone to software versions earlier than the factory-loaded 7.1.3 software. For a chart of compatible downgrade versions, see Product Shipping Configuration Change Notice (EA 72186), on [Poly Engineering Advisories and Technical Notifications](#) at Poly Support.

Release History

This section lists the release history of Poly VVX D230 DECT IP phones.

Release History

Release	Release Date	Features
7.1.3	January 2023	Includes important field fixes and support for the following features: <ul style="list-style-type: none">• Support for Hardware Version 2• Important Software Downgrading Information
7.1.2	January 2022	Includes important field fixes and support for the following features: <ul style="list-style-type: none">• Japanese Language Support to Call History• DND Support• New Root CA Certificates
7.1.1	January 2021	Includes important field fixes and support for the following features: <ul style="list-style-type: none">• Support for Japanese and Korean Languages• Hiding Menu Items• Call Park Enhancements• Handset Battery Status in the Web Interface• Group Paging Enhancements• Push-to-Talk

Release	Release Date	Features
7.1.0	July 2020	Includes important field fixes and support for the following features: <ul style="list-style-type: none"> • California SB-327 Password Requirement • Multiline Setup Web Interface Page • Distinctive Ring Configuration in <i>Alert-Info</i> • Directory Entries Automatically Download • Option to Hold a Second Call • Enhanced Call Park and Status Indicator • UC Software-Style Group Paging • Diversion Header Information for Forwarded Calls • Configurable LED Indicators • In-Call Conference Option • SRTP Crypto Suite up to AES-256
7.0.2	February 2020	Includes an important field fix to enhance DHCP provisioning.
7.0.1	January 2020	Includes important field fixes and support for the following features: <ul style="list-style-type: none"> • Local call park, park status, and music on hold • Local call park call back • Cisco Discovery Protocol (CDP) • Generic network directory • DNS NAPTR • DHCP Option 160 by default • Maximum handset number limitation • Report call quality metrics to PDMS-SP
7.0.0	September 2019	Initial release of VVX D230 DECT IP phone software.

Security Updates

See the [Security Center](#) for information about known and resolved security vulnerabilities.

Resolved Issues

This section identifies the issues resolved in this release.

Resolved Issues

Category	Issue ID	Found in Release	Description
Call Management	EN-228486	7.1.2	Users can't receive Polycast pages for multiple groups that have the same multicast address and port.

Category	Issue ID	Found in Release	Description
Device Management	EN-231854	7.1.2	Using factory reset on the base station with the Clear Target EEPROM option enabled leads to region corruption.
Interoperability	VOICE-71916	7.1.2	VVX D230 phones fail to add telephony events in 200 OK answer SDP if the incoming SDP offer doesn't contain the <code>a=fmt:p</code> line for <code>telephone-event</code> .

Known Issues

There are no customer-identified known issues in this release.

Get Help

For more information about installing, configuring, and administering Poly products or services, go to [Poly Support](#).

Related Poly and Partner Resources

See the following sites for information related to this product.

- [Poly Support](#) is the entry point to online product, service, and solution support information. Find product-specific information such as Knowledge Base articles, Support Videos, Guide & Manuals, and Software Releases on the Products page, download software for desktop and mobile platforms from Downloads & Apps, and access additional services.
- The [Poly Documentation Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
- [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration. Enhance collaboration for your employees by accessing Poly service solutions, including Support Services, Managed Services, Professional Services, and Training Services.
- With [Poly+](#) you get exclusive premium features, insights and management tools necessary to keep employee devices up, running, and ready for action.

- [Poly Lens](#) enables better collaboration for every user in every workspace. It's designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.

Privacy Policy

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