



# VVX D230 DECT IP Phone

This release covers the following hardware and software versions:

- Handset software: 0.1.33
- Base station software: 7.1.1

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## What's New

These release notes provide information on software updates, features, and known and resolved issues for VVX D230 DECT IP phones (wireless handsets and base stations). This release includes the following features:

- [Support for Japanese and Korean Languages](#)
- [Hiding Menu Items](#)
- [Call Park Enhancements](#)
- [Handset Battery Status in the System Web Interface](#)
- [Group Paging Enhancements](#)
- [Push-to-Talk](#)

For more information on these new features, see the Poly VVX D230 DECT IP Phone Administrator Guide at the [Poly Online Support Center](#).

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## ***Support for Japanese and Korean Languages***

Users can now set Japanese and Korean as the user interface language on the wireless handset.

## ***Hiding Menu Items***

You can choose to hide certain menu items from displaying on the wireless handset. If there are features that you have disabled or don't want users to have access to, you can remove those menu options from the wireless handset menu.

## ***Call Park Enhancements***

The **Call Park** menu option moved up in the list of call options to enable users to park calls more quickly. The handset also displays a prompt for users to enter a call park extension.

## ***Handset Battery Status in the System Web Interface***

You can view the battery level for all handsets registered with a base station in the system web interface.

## ***Group Paging Enhancements***

You can now create and assign users to page groups, and users can view and access a list of page groups on the wireless handset.

## ***Push-to-Talk***

Push-to-Talk (PTT) enables users to broadcast messages to other handsets similar to a walkie-talkie. You can enable PTT on individual wireless handsets and designate a PTT group for each handset.

## **Release History**

The following table lists the release history of VVX D230 DECT IP phones.

### **Release History**

<b>Release</b>	<b>Release Date</b>	<b>Description</b>
7.1.1	January 2021	Includes important field fixes and support for the following features: <ul style="list-style-type: none"><li>• Support for Japanese and Korean Languages</li><li>• Hiding Menu Items</li><li>• Call Park Enhancements</li><li>• Handset Battery Status in the Web Interface</li><li>• Group Paging Enhancements</li><li>• Push-to-Talk</li></ul>

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7.1.0	July 2020	Includes important field fixes and support for the following features: <ul style="list-style-type: none"> <li>• California SB-327 Password Requirement</li> <li>• Multiline Setup Web Interface Page</li> <li>• Distinctive Ring Configuration in <code>Alert-Info</code></li> <li>• Directory Entries Automatically Download</li> <li>• Option to Hold a Second Call</li> <li>• Enhanced Call Park and Status Indicator</li> <li>• UC Software-Style Group Paging</li> <li>• Diversion Header Information for Forwarded Calls</li> <li>• Configurable LED Indicators</li> <li>• In-Call Conference Option</li> <li>• SRTP Crypto Suite up to AES-256</li> </ul>
7.0.2	February 2020	Includes an important field fix to enhance DHCP provisioning.
7.0.1	January 2020	Includes important field fixes and support for the following features: <ul style="list-style-type: none"> <li>• Local call park, park status, and music on hold</li> <li>• Local call park call back</li> <li>• Cisco Discovery Protocol (CDP)</li> <li>• Generic network directory</li> <li>• DNS NAPTR</li> <li>• DHCP Option 160 by default</li> <li>• Maximum handset number limitation</li> <li>• Report call quality metrics to PDMS-SP</li> </ul>
7.0.0	September 2019	Initial release of VVX D230 DECT IP phone software.

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## Security Updates

Please refer to the [Poly Security Center](#) for information about known and resolved security vulnerabilities.

## Resolved Issues

The following table lists the resolved issues in this release of the VVX D230 software.

### Resolved Issues

Category	Issue ID	Version	Description
Calling	EN-189365	7.1.0	VVX D230 doesn't resume shared-line calls on hold by a remote devices.

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Category	Issue ID	Version	Description
Configuration	EN-188450	7.1.0	VVX D230 would function improperly when VQpublishURL was misconfigured.
Interoperability	EN-188415	7.1.0	VVX D230 supports BroadWorks Contact Center feature and can handle multipart messages in the SIP body.

## Known Issues

The following table lists known issues in this release of the VVX D230 software.

**Note:** These release notes don't provide a complete listing of all known issues that are included in the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

### Known Issues

Category	Issue ID	Description	Workaround
Call Management	EN-140232	Available menu options aren't relevant during a page call.	None.
Call Management	EN-146098	During an intercom call between two VVX D230 handsets, when the originating caller puts the call on hold, the receiving party can't resume the call by pressing the <b>Resume</b> button.	None.
Device Management	EN-140065	After you factory reset the base station, the handset still shows the old handset name.	None.
Network	EN-139746	The phone supports LLDP and DVD DHCP options 141 and 191 for VLAN discovery, but not at the same time.	None.
Shared Lines	EN-144485	Shared line status under the <b>Line</b> option might take a few more seconds to update if all eight lines are configured as shared line.	None.
Shared Lines	EN-146439	The <b>Call Forward/Divert</b> softkey shows during ringing for a shared line. It happens only if the shared line is configured for VVX D230 handset inbound calls but not as a line for the handset.	Add the shared line to the VVX D230 handset outbound services.

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User Interface	EN-143175	The call log <b>Back</b> softkey works slowly if you try to delete a missed call entry during an active call.	None.
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## Get Help

For more information about installing, configuring, and administering Poly products or services, go to the [Poly](#) site, click Support, and choose the option best suited to your needs.

## *Related Poly and Partner Resources*

See the following sites for information related to this product.

- The [Poly Online Support Center](#) is the entry point to online product, service, and solution support information including Licensing & Product Registration, Self-Service, Account Management, Product-Related Legal Notices, and Documents & Software downloads.
- The [Polycom Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) are industry leaders who natively integrate the Poly standards-based RealPresence Platform with their customers' current UC infrastructures, making it easy for you to communicate face-to-face with the applications and devices you use every day.
- The [Polycom Collaboration Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.

## Privacy Policy

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