Poly Documentation

Contents

Poly Rove DECT IP Phones Release Notes

This document provides end-users and administrators with information about a specific release of the featured product.

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  Poly announces the new release of Poly Voice Software Lite - DECT (PVOS-L DECT) 8.0.0 for Poly Rove DECT IP Phones.

- **Product resources and additional information**
  This section provides resources and additional information for your product.

Poly Rove DECT IP Phones 8.0.9

Poly announces the new release of Poly Voice Software Lite - DECT (PVOS-L DECT) 8.0.9 for Poly Rove DECT IP Phones.

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Software version: 8.0.9

Release date: March 2024

The build ID is:

- 8.0.9 0003

- **What's new in Poly Rove 8.0.9**
  This release of Poly Rove DECT IP Phones includes new features, feature enhancements, and important field fixes.

- **Resolved issues in Poly Rove 8.0.9**
  Review the resolved issues in this release.

- Known issues in Poly Rove 8.0.9
  Review the new known issues in this release.

Related Topics

Poly Rove DECT IP Phones Release Notes

Poly Rove DECT IP Phones 8.0.8

What's new in Poly Rove 8.0.9

This release of Poly Rove DECT IP Phones includes new features, feature enhancements, and important field fixes.

- Zoom Phone aim park call support
  Poly Rove 8.0.9 has enhancements to the line keys when using Zoom. Poly Rove phones now support the Zoom Phone aim park call feature.

Related Topics

Poly Rove DECT IP Phones 8.0.9

Zoom Phone aim park call support

Poly Rove 8.0.9 has enhancements to the line keys when using Zoom. Poly Rove phones now support the Zoom Phone aim park call feature.

This release gives you the capability to use the line keys to do the following:

- Park the call
- Monitor the park extension
- Pick up the parked call

When you enable this feature, press a line key on the device to park calls to park orbits that are configured through the Zoom portal. Once parked, line keys display on the device as BLF keys that are solid red when there is a call parked to that location. Press the line key to retrieve the call.

For more information on configuring this feature, go to Using call park at Zoom Support.

- Enable Zoom Phone aim park call support
  Enable network-based call park to let users park calls to a monitored parking lot. Any users on the company's network can retrieve a call from the parking lot.

Related Topics

Enable Zoom Phone aim park call support

Enable network-based call park to let users park calls to a monitored parking lot. Any users on the company's network can retrieve a call from the parking lot.

Procedure

1 In the system web interface, go to **Service Providers** > > **ITSP ProfileN** > **SIP**.

2 Under **Feature Configuration**, clear the check boxes in the **Default** column for the following parameters:

- X_CallParkMethod

- X_CallParkStatusMethod

- X_CallParkPickupMethod

3 Set the X_CallParkMethod value to **INFO/Zoom**.

4 Set the X_CallParkStatusMethod value to **Dialog/BLF**.

5 Set the X_CallParkPickupMethod value to **INVITE**.

6 Select **Submit**.

7 Reboot your system when you complete your changes.

Related Topics

Resolved issues in Poly Rove 8.0.9

Review the resolved issues in this release.

Note	These release notes don't provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Table 1. Resolved issues

Category	Issue ID	Description
Audio	O-683	The far-end caller heard a short burst of noise when answering an incoming call using the Poly Rove 20 handset or in hands-free mode.
Calling	O-710	The handset failed to ring when receiving an incoming call on the Poly Rove B2 base station.
Interoperability	O-711	The X_TransportTagInterop parameter has been deprecated. The base station sent the transport string in uppercase letters (for example, SIP/2.0/TLS) in the Via header and sent the transport string for the transport=xxx parameter in lowercase letters (for example, transport=tls) in other SIP headers.
Interoperability	O-452	SIP registration refresh didn't contain the Authorization header, resulting in a fresh REGISTER/401/REGISTER/200 exchange every time.
User Interface	O-647	If the user disabled the server-synchronized call forward on the server and enabled DND using the server and not the handset, the DND status wasn't synchronized and reflected on the handset.

Related Topics

Poly Rove DECT IP Phones 8.0.9

Known issues in Poly Rove 8.0.9

Review the new known issues in this release.

Note	These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.			

Table 1. Known issues

Category	Issue	Product	Description	Workaround
Call management	O-727	Poly Rove B2	DTMF is not working on a Rove B2 for the handset that starts a conference and merges the conference for 2 participants.	No workaround.

Related Topics

Poly Rove DECT IP Phones 8.0.9

Poly Rove DECT IP Phones 8.0.8

Poly announces the new release of Poly Voice Software Lite - DECT (PVOS-L DECT) 8.0.8 for Poly Rove DECT IP Phones.

Software version: PVOS-L DECT 8.0.8

Release date: December 2023

The build IDs are:

- Rove 20, Rove 30, Rove 40 handsets: 8.0.8 B0001
- B1, B2, B4 base stations: 8.0.8 B0001
- R8 repeater: 8.0.8 B0001

- What's new in Rove 8.0.8
  This release of Poly Rove DECT IP Phones includes new features, feature enhancements, and important field fixes.
- Resolved issues in Poly Rove 8.0.8
  Review the resolved issues in this release.
- Known issues in Poly Rove 8.0.8

There are no new known issues in this release.

Related Topics

Poly Rove DECT IP Phones Release Notes

Poly Rove DECT IP Phones 8.0.9

Poly Rove DECT IP Phones 8.0.5

What's new in Rove 8.0.8

This release of Poly Rove DECT IP Phones includes new features, feature enhancements, and important field fixes.

- Additional function types for line keys
  Provision line keys as Speed Dial, Shortcut, and Call Appearance using the FunctionType line key parameter.
- New TLS platform parameter
  This release adds the new Protocol parameter under Device Admin TLSPlatform Profile .
- Support for mediasec
  In this release, two new parameters support mediasec, the negotiation of security mechanisms for media flows.
- Removed support for SECP192K1 and SECP192R1
  This release removes support for SECP192K1 and SECP192R1 from the TLS cipher suite.

Related Topics

Poly Rove DECT IP Phones 8.0.8

Additional function types for line keys

Provision line keys as **Speed Dial**, **Shortcut**, and **Call Appearance** using the FunctionType line key parameter.

When the handset is idle, press and hold a line key to bring up the **Line Keys** menu that shows you what each line key does.

- **Speed Dial**
  Use the key for speed dial as specified in the **Number** using the line index configured on the handset. The Service parameter refers to the index of the line configured for the handset, starting from 1, used for making the call.
  When the handset is in an idle state, use the **Speed Dial** line key to make a call to the configured speed dial number.
  Use the **Speed Dial** line key to make a new call to the specified number when the handset is already on a call. The first call is put on hold when you press the line key.
- **Shortcut**

Use the key as a shortcut to handset menus. Configure the actual shortcut on the handset itself.

- **Call Appearance**
Use this function type for both private and shared lines. For a private line, it acts as a shortcut for line selection. For a shared line, it acts as a monitor key and can be used to pick up a holding call. The Service parameter refers to the index of the line configured for the handset.

Related Topics

What's new in Rove 8.0.8

New TLS platform parameter

This release adds the new Protocol parameter under **Device Admin** > **TLSPlatform Profile**.

For example, use this parameter to exclude TLS 1.0 by setting **Device Admin** > **TLSPlatform Profile** > **Protocol** to TLSv1.2.

Related Topics

What's new in Rove 8.0.8

Support for mediasec

In this release, two new parameters support mediasec, the negotiation of security mechanisms for media flows.

Mediasec is an extension of RFC3329 described in Security Mechanism Names for Media, draft-dawes-dispatch-mediasec-parameter-07.txt.

To enable mediasec support, set the following parameters:

- **Service Providers** > **ITSP ProfileN** > **SIP** > **X_MediaSecEnable** .
Default value: Disabled
Enable to use media-security parameters negotiation according to *draft-dawes-dispatch-mediasec-parameter-07* specification using RFC3329 mechanisms.
- **Service Providers** > **ITSP ProfileN** > **SIP** > **X_MediaSecTLS** .
Default value: Disabled
Enable media-security negotiation over the TLS protocol.

Related Topics

What's new in Rove 8.0.8

Removed support for SECP192K1 and SECP192R1

This release removes support for SECP192K1 and SECP192R1 from the TLS cipher suite.

Related Topics

What's new in Rove 8.0.8

Resolved issues in Poly Rove 8.0.8

Review the resolved issues in this release.

Note	These release notes don't provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Table 1. Resolved issues

Category	Issue ID	Description
Audio	O-677	Increased the headset listening volume when the headset selection is **Poly Blackwire 33x5**.
Audio	O-606	With multiple handsets assigned to the same shared line, if one handset is on a call, there is no audio when a second handset barges into the call.
Call management - Network	O-676	Call Park status updates aren't displayed on the Rove handset and retrieving parked calls from the handset fails when the DNS records for the SIP server address change.
Interoperability	O-646	An incoming call fails with PRACK enabled when the incoming SIP INVITE doesn't have SDP.
Localization	O-699	Improved Japanese language support.
User interface	O-706	A **Call Forward** status change on the handset doesn't get synchronized to the server if the user hasn't exited the **Call Forward** menu when the **Power Save** mode kicks in.
User interface	O-705	Under some circumstances, the status of the second line shown on the handset idle screen can be wrong.
User interface	O-693	When an XML application is enabled, the **Info** menu icon is missing from the **Main** menu screen even when there's space.
User interface	O-688	There is no visual feedback during an LDAP search that takes a long time to complete.

Related Topics

Poly Rove DECT IP Phones 8.0.8

Known issues in Poly Rove 8.0.8

There are no new known issues in this release.

Related Topics

Poly Rove DECT IP Phones 8.0.8

Poly Rove DECT IP Phones 8.0.5

Poly announces the new release of Poly Voice Software Lite - DECT (PVOS-L DECT) 8.0.5 for Poly Rove DECT IP Phones..

Software version: 8.0.5

Release date: April 2023

The build IDs are:

- Handset firmware: 8.0.5 B0003
- Base station firmware: 8.0.5 B0002

  - What's new in 8.0.5
    This release of Poly Rove DECT IP Phones includes new features, feature enhancements, and important field fixes.
  - Known issues in Rove 8.0.5
    Review the new known issues in this release.

Related Topics

Poly Rove DECT IP Phones Release Notes

Poly Rove DECT IP Phones 8.0.8

Poly Rove DECT IP Phones 8.0.0

What's new in 8.0.5

This release of Poly Rove DECT IP Phones includes new features, feature enhancements, and important field fixes.

Poly introduces the Poly Rove 20 DECT IP phone and Poly Rove B1 base station, which provide secure conversations with DECT™ technology. All Poly Rove DECT IP phones support all standard SIP-based voice services and have a maximum signal range of 50 m (165 ft) indoors and 300 m (980 ft) outdoors.

- Single-Cell base station
  The Poly Rove B1 base station supports single-cell configurations with Rove 20 handsets.

- Wireless handset and SIP registrations
  Register up to 10 Rove wireless handsets to a Rove B1 base station. Additionally, register up to 10 lines on a Rove B1 base station.

- DECT repeaters
  Poly Rove R8 repeaters extend the wireless signal for a paired Rove B1 base station for up to 50 m (165 ft) indoors and 300 m (980 ft) outdoors per paired repeater. Pair up to three repeaters to a Rove B1 base station.

- Programmable line keys
  Poly Rove 20 wireless handsets have four line keys that you can program for speed dials, call park, or shortcuts. Assign shortcuts to a line key to view the status of the wireless handset or to access settings.

- Improved battery life
  Poly Rove 20 phones offer improved battery life over the Rove 30 and Rove 40 handsets. The Rove 20 lithium-ion battery offers 400 standby hours, and 35 talk hours in Eco mode.

- 3.5 mm headset port
  Poly Rove 20 phones have a 3.5 mm headset port, which enables you to connect the Poly Blackwire 3300, Poly Blackwire 5200, Poly Encore Pro 3.5 mm headset, or any standard 3.5 mm headset.

- Enhanced call parking
  You can easily use one of the four line keys to park a call from a Poly Rove 20 phone. Another user can then pick up the call on their handset using one of the line keys.

Related Topics

Poly Rove DECT IP Phones 8.0.5

Single-Cell base station

The Poly Rove B1 base station supports single-cell configurations with Rove 20 handsets.

Rove B1 base stations are also interoperable with Rove 30 and Rove 40 handsets. The handsets must be running the PVOS-L DECT 8.0.5 software release. For more information on how to upgrade the firmware, seePoly Rove DECT IP Phone Administrator Guide.

Related Topics

What's new in 8.0.5

Wireless handset and SIP registrations

Register up to 10 Rove wireless handsets to a Rove B1 base station. Additionally, register up to 10 lines on a Rove B1 base station.

Rove 20 handsets are interoperable with Rove B2 and Rove B4 base stations. The base stations must be running the PVOS-L DECT 8.0.5 software release. For more information on how to upgrade the firmware, seePoly Rove DECT IP Phone Administrator Guide.

Related Topics

What's new in 8.0.5

DECT repeaters

Poly Rove R8 repeaters extend the wireless signal for a paired Rove B1 base station for up to 50 m (165 ft) indoors and 300 m (980 ft) outdoors per paired repeater. Pair up to three repeaters to a Rove B1 base station.

You can daisy-chain up to three repeaters to a Rove B1 base station.

Related Topics

What's new in 8.0.5

Programmable line keys

Poly Rove 20 wireless handsets have four line keys that you can program for speed dials, call park, or shortcuts. Assign shortcuts to a line key to view the status of the wireless handset or to access settings.

Related Topics

What's new in 8.0.5

Improved battery life

Poly Rove 20 phones offer improved battery life over the Rove 30 and Rove 40 handsets. The Rove 20 lithium-ion battery offers 400 standby hours, and 35 talk hours in Eco mode.

Related Topics

What's new in 8.0.5

3.5 mm headset port

Poly Rove 20 phones have a 3.5 mm headset port, which enables you to connect the Poly Blackwire 3300, Poly Blackwire 5200, Poly Encore Pro 3.5 mm headset, or any standard 3.5 mm headset.

Related Topics

What's new in 8.0.5

Enhanced call parking

You can easily use one of the four line keys to park a call from a Poly Rove 20 phone. Another user can then pick up the call on their handset using one of the line keys.

Related Topics

What's new in 8.0.5

Known issues in Rove 8.0.5

Review the new known issues in this release.

Note	These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.
	This known issues table only includes issues discovered during this release. For known issues in the previous release, see Known issues in Rove 8.0.0.

Table 1. Known issues

Category	Issue ID	Found in Release	Description	Workaround
Audio	O-606	8.0.5	With multiple handsets assigned to the same shared line, if one handset is on a call, there is no audio when a second handset barges into the call.	Hold and resume the call to recover the audio.
Directories	O-591	8.0.5	Enterprise directory search fails when you use UTF-8 characters in the search string.	None

Related Topics

Poly Rove DECT IP Phones 8.0.5

Poly Rove DECT IP Phones 8.0.0

Poly announces the new release of Poly Voice Software Lite - DECT (PVOS-L DECT) 8.0.0 for Poly Rove DECT IP Phones.

Software version: 8.0.0

Release date: March 2021

The build IDs are:

- Handset firmware: 8.0.0.0033
- Base station firmware: 8.0.0.0033
- Repeater firmware: 8.0.0.0001

- What's new in 8.0.0
  This release of Poly Rove DECT IP Phones includes new features, feature enhancements, and important field fixes.

- System constraints and limitations
  This section identifies the limitations and constraints when using this product.

- Known issues in Rove 8.0.0
  Review the new known issues in this release.

Related Topics

Poly Rove DECT IP Phones Release Notes

Poly Rove DECT IP Phones 8.0.5

What's new in 8.0.0

This release of Poly Rove DECT IP Phones includes new features, feature enhancements, and important field fixes.

Poly introduces the Poly Rove Wireless DECT IP phone system, which provides secure conversations with DECT™ technology. Poly Rove DECT IP phones support all standard SIP-based voice services and have a minimum signal range of 50 m (165 ft) indoors and 300 m (980 ft) outdoors.

Poly offers the following Poly Rove devices:

- Poly Rove 30 wireless handset
- Poly Rove 40 wireless handset
- Poly Rove B2 single/dual-cell base station
- Poly Rove B4 multi-cell base station
- Poly Rove R8 repeater

- Single/Dual-Cell and Multi-Cell base stations
  The Poly Rove B2 base station supports single and dual cell configurations, and you can pair up to two Rove B2 base stations. The Rove B4 base station is a multi-cell unit that supports pairing up to 254 base stations.

- Wireless handset and SIP registrations
  You can register up to 20 wireless handsets to Rove B2 base stations and up to 30 to Rove B4 base stations. Additionally, you can register up to 20 lines on Rove B2 base stations and 1000 lines on Rove B4 base stations.

- DECT repeaters
  Poly Rove R8 repeaters extend the wireless signal for a paired base station for up to 50 m (165 ft) indoors and 300 m (980 ft) outdoors per paired repeater.

- Antimicrobial coating
  The Poly Rove 30 and Rove 40 handsets have Microban® antimicrobial product integrated into the wireless handsets to assist in reducing the growth of microbes.

- Bluetooth pairing
  The Poly Rove 40 wireless handsets support pairing up to four Bluetooth devices, including Bluetooth headsets and smartphones.

- Programmable emergency button
  Poly Rove 40 wireless handsets have a programmable emergency button. You can program the button to call an emergency service or play an alert sound when pressed.

- Programmable function keys
  Poly Rove 30 and Rove 40 wireless handsets have four function keys that you can program for speed dials, call park, or shortcuts.

- UC software configuration

You can use your UC Software provisioning server and configuration files to provision and configure features on the Poly Rove DECT IP phone.

Related Topics

Poly Rove DECT IP Phones 8.0.0

Single/Dual-Cell and Multi-Cell base stations

The Poly Rove B2 base station supports single and dual cell configurations, and you can pair up to two Rove B2 base stations. The Rove B4 base station is a multi-cell unit that supports pairing up to 254 base stations.

Note	You can only pair like-model base stations. You can't pair Rove B2 base stations with Rove B4 ebase stations.

Related Topics

What's new in 8.0.0

Wireless handset and SIP registrations

You can register up to 20 wireless handsets to Rove B2 base stations and up to 30 to Rove B4 base stations. Additionally, you can register up to 20 lines on Rove B2 base stations and 1000 lines on Rove B4 base stations.

Related Topics

What's new in 8.0.0

DECT repeaters

Poly Rove R8 repeaters extend the wireless signal for a paired base station for up to 50 m (165 ft) indoors and 300 m (980 ft) outdoors per paired repeater.

The repeaters also have DECT encryption for secure calling. You can pair up to six repeaters to a Rove B2 base stations or three repeaters to Rove B4 base stations, depending on your multicell system.

You can also daisy-chain up to three repeaters to a base station to extend the signal range in one direction.

Related Topics

What's new in 8.0.0

Antimicrobial coating

The Poly Rove 30 and Rove 40 handsets have Microban® antimicrobial product integrated into the wireless handsets to assist in reducing the growth of microbes.

The coating also helps in reducing the frequency of cleaning the handsets as the handsets stay cleaner over longer periods of time.

Related Topics

What's new in 8.0.0

Bluetooth pairing

The Poly Rove 40 wireless handsets support pairing up to four Bluetooth devices, including Bluetooth headsets and smartphones.

Related Topics

What's new in 8.0.0

Programmable emergency button

Poly Rove 40 wireless handsets have a programmable emergency button. You can program the button to call an emergency service or play an alert sound when pressed.

Related Topics

What's new in 8.0.0

Programmable function keys

Poly Rove 30 and Rove 40 wireless handsets have four function keys that you can program for speed dials, call park, or shortcuts.

You can assign shortcuts to a function key to view the status of the wireless handset or access settings.

Related Topics

What's new in 8.0.0

UC software configuration

You can use your UC Software provisioning server and configuration files to provision and configure features on the Poly Rove DECT IP phone.

Using UC Software configuration files, you can provision and configure your Poly Rove DECT IP phone, and you can include a mix of UC Software parameters and OBi Edition parameters in standard XML format within the configuration file.

Note	Make sure you properly set up your primary configuration file to include the software and configuration file values for Poly Rove. Refer to the Poly Rove Administrator Guide on the Poly Documentation Library for instructions.

Related Topics

What's new in 8.0.0

System constraints and limitations

This section identifies the limitations and constraints when using this product.

- Conference Calls
  Three-way conference calls using the Opus codec aren't supported on Poly Rove B2 base stations.

Related Topics

Poly Rove DECT IP Phones 8.0.0

Conference Calls

Three-way conference calls using the Opus codec aren't supported on Poly Rove B2 base stations.

Related Topics

System constraints and limitations

Known issues in Rove 8.0.0

Review the new known issues in this release.

| Note | These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.
This known issues table only includes issues discovered during this release. |
| --- | --- |

Table 1. Known issues

Category	Issue ID	Found in Release	Description	Workaround
Call Management	EN-322	8.0.0	Poly Rove can't join two active calls into a BroadSoft centralized 3-way conference call.	None
Calling	EN-271	8.0.0	The call park feature option is always present on the wireless handset even if the call park service is not supported by the ITSP.	None
	EN-329			
Calling	EN-155	8.0.0	Poly Rove doesn't have a ringing timeout option for intercom calls. All intercom calls will ring continuously until the user answers or disconnects the call.	None
Calling	EN-333	8.0.0	Occasionally, when a call is picked up via a line key on another wireless handset within an enhanced call park group, the handset can't hold or resume the call.	None
Calling	EN-340	8.0.0	When Poly Rove receives a negative or rejected request from a BroadSoft centralized conference call request, the initial call fails.	None
Configuration	EN-284	8.0.0	Poly Rove doesn't request configuration files when it receives a check-sync SIP NOTIFY request.	In the system web interface, go to Service Providers -> Common Settings -> SIP and enable X_RebootOnResync.

Related Topics

Poly Rove DECT IP Phones 8.0.0

Product resources and additional information

This section provides resources and additional information for your product.

- Security updates
  Review security information for Poly products.

- Getting help
  Poly is now a part of HP. The joining of Poly and HP paves the way for us to create the hybrid work experiences of the future. Information about Poly products is now transitioning from the Poly Support site to the HP Support site.

Related Topics

Poly Rove DECT IP Phones Release Notes

Security updates

Review security information for Poly products.

Review the Security Bulletins page for information about known and resolved security vulnerabilities.

Related Topics

Product resources and additional information

Getting help

Poly is now a part of HP. The joining of Poly and HP paves the way for us to create the hybrid work experiences of the future. Information about Poly products is now transitioning from the Poly Support site to the HP Support site.

The Poly Documentation Library is continuing to host the installation, configuration/administration, and user guides for Poly products in HTML and PDF format. In addition, the Poly Documentation Library provides Poly customers with information about the transition of Poly content from Poly Support to HP Support.

The HP Community provides additional tips and solutions from other HP product users.

Related Topics

Product resources and additional information